



PCC FOR LANCASHIRE

Volunteer – Privacy Notice

1 Introduction

The Police & Crime Commissioner (PCC) for Lancashire is committed to protecting your personal information.

The processing of personal data is governed by legislation relating to personal data which applies in the United Kingdom including the UK General Data Protection Regulation (the "UK GDPR") and the Data Protection Act 2018 (DPA) and other legislation relating to personal data and rights, such as the Human Rights Act 1998.

This Privacy Notice contains essential information about what personal details we collect; what we do with that information; who we may share it with and why; and your choices and rights when it comes to the personal information you have given to us, in relation to your role. A copy of our general [Privacy Notice](#) can also be found on our website, which provides general details regarding why and we will process personal data.

We may need to make changes to our Privacy Notice, so please check out our website for updates from time to time. If there are significant changes, such as changes to where your personal data will be processed, we may need to contact you to let you know.

2 Who we are?

This Privacy Notice is provided to you by the PCC for Lancashire, who is the data controller of this data.

3 Your personal data – what is it?

"Personal Data" is any information about a living individual which allows them to be identified from that data (for example a name, photographs, videos, email address, or address). Identification can be directly using the data itself, or by combining it with other information which helps to identify a living individual.

4 The data we may collect and process about you:

Personal Data that we may collect includes:

- Name, address, and any other contact details such as email address and telephone numbers



- Protective characteristic data
- Passport/visa/driving license/car insurance details
- Health details
- Criminal record and other information to enable background (vetting) checks to be completed
- Emergency contact details
- Banking information to make sure you are paid any expenses which are owed to you

5 What is the legal basis for processing your personal data?

The PCC will comply with data protection law. This says that the personal data we hold about you must be:

- Used lawfully, fairly and in a transparent way
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes
- Relevant to the purposes we have told you about and limited only to those purposes
- Accurate and kept up to date
- Kept only as long as necessary for the purposes we have told you about
- Kept and destroyed securely, including ensuring that appropriate technical and security measures are in place to protect your personal data and to protect personal data from loss, misuse, unauthorised access, and disclosure.

The PCC for Lancashire may process your personal data for the following reasons:

- To meet a legal obligation, for example to ensure you have the right to live and work in the UK
- With your consent in terms of any information you may provide about your health, so we might make reasonable adjustments and support you in any way.

The lawful bases under which the PCC for Lancashire may process personal data are as follows:

- UK GDPR Article 6 (1)(c): To meet a legal obligation, for example to ensure you have the right to live and work in the UK and equality monitoring.

UK GDPR Article 6 (1)(a) With your consent in terms of any information you may provide about your health, so we might make reasonable adjustments. However, you can remove your consent at any point by contacting the office.

Where we are processing special category personal data, which is defined at Article 9 of UK GDPR as personal data revealing:

- racial or ethnic origin
- political opinions
- religious or philosophical beliefs
- trade union membership



- genetic data, biometric data
- data concerning health
- data concerning a natural person's sex life or sexual orientation

The legal basis we rely on for processing this special category data:

- UK GDPR Article 9 (2) (b) processing is necessary for the purposes of employment/ social security

When the processing of conviction data is required Article 10 of the UK GDPR will be satisfied by the virtue of the Article 6 and Article 9 conditions outlined above. Where special categories of personal data or law enforcement data is processed, we have an Appropriate Policy document in place, in accordance with Article 10, which is available to view on our website.

6 Sharing your personal data:

We may engage the services of commercial companies to store and manage your information on our behalf. Where we have these arrangements, there is usually a contract, memorandum of understanding or information sharing agreement in place to ensure that the requirements of the UK GDPR on handling personal information are met.

There are also occasions where we may be required to share your information with other organisations. The PCC for Lancashire will take steps to ensure any disclosures of personal data are lawful, necessary and proportionate. Whenever we share your personal information, sharing options will be evaluated to ensure that your data is shared in the most secure manner.

7 How do we keep your information secure?

We are committed to ensuring that your personal data is safe. To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information that we hold about you. These include:

- Secure work areas
- Information governance training for our staff
- Access controls on systems
- Encryption of personal data
- Testing, assessing, and evaluating the effectiveness of technical security controls

8 How long do we keep your personal data?

Personal data is kept in line with our Retention Policy.



9 Your rights and personal data

You have the following rights in relation to your personal data:

- Right to be informed
- Right to access
- Right to request rectification
- Right to erasure
- Right to restrict processing
- Right to Data Portability
- Right to Object
- Rights relating to Automated Decision Making

Should you wish to exercise your right to access your personal data, further details are contained on our [website](#), or you may contact us via the details below in relation to any of the rights above.

- **Email us:** Commissioner@lancashire-pcc.gov.uk
- **Call us:** 01772 533587

If you wish to Complain

If you have any concerns about how the PCC for Lancashire is handling your personal data, these can be raised with the Data Protection Officer: Data Protection Officer, PCC for Lancashire, PO Box 100, County Hall, Preston, PR1 0LD 01772 533587.

The Information Commissioner is the independent regulator responsible for enforcing the Data Protection Act and advising on privacy rights. The information Commissioner's Office contact details are as follows:

Telephone: 0303 123 1113

Website: <https://ico.org.uk/make-a-complaint/>

Mail: The Information Commissioner's Office
Wycliffe House
Wilmslow
Cheshire
SK9 5AF