



REPORT TO: Joint Audit and Ethics Committee

DATE: 30th July 2020

REPORT AUTHOR: Angela Harrison, Director of the OPCC

OPCC – Complaints and FOI request Performance Report

Appendix A refers

1. Issue for Consideration

To consider a Report from the Director of the OPCC regarding the Complaints and FOI Performance Report.

2. Recommendation

To note the report.

3. Background

In February 2020 there was a change in Regulations and Statutory Guidance relating to how Public Complaints are recorded.

This has resulted in a change in responsibility for the Police and Crime Commissioner. This report provides information in respect of the performance of the OPCC in the management of complaints along with the management of Freedom of Information requests received by the Commissioner.

4. Implications

Financial:	None
Legal:	None
Equality Impact Assessment:	N/A
Risks and Impact:	Low
Link to Police and Crime Plan:	Protect local policing Develop Safe and Confident Communities

5 List of attachments / appendices

- **Appendix A – OPCC Complaints and FOI Performance Report**

6 Background Papers

None

Report Author

Name: Angela Harrison
Organisation: Office of the Police and Crime Commissioner
☎ 01772 533587
✉ commissioner@lanacashire-pcc.gov.uk