

## APPENDIX A - STRATEGIC SCRUTINY MEETING

### PROTECTING LOCAL POLICING

Measure	Year to date	In Year Performance Versus Previous year to date	In Year Performance
	April 18 - Sept 18		(April 18 - Sept 18)
Proportion of Force Budget Spent on Front Line Policing: visible	£52.5M (41.1%)		£51.4M (39%)
Proportion of Force Budget Spent on Front Line Policing: non visible	£40.6M (31.8%)		£42.8M (32%)
Measure	Previous 12 Month Period	In Year Performance Versus Previous 12 Month Period	In Year Performance
	(Oct 16 - Sept 17)		(Oct 17 - Sept 18)
Grade 1 - Emergency Response Average Time to Arrive	9.4 mins	0.4 mins	9.8 mins
Grade 2 - Priority Response Average Time to Arrive	28.5 mins	up 2.8 mins	31.3 mins
Grade 3 - Planned Response Average Time to Arrive	4 hrs 39 mins	up 3 hrs 18 mins	7 hrs 57 mins
999 Calls - Service Level	59.2%	up 15.7%	74.9%
999 Calls - Average Time To Answer	13.6 secs	down 5.2 secs	8.4 secs
101 Calls - Service Level	33.2%	up 9.1%	42.3%
101 Calls - Average Time To Answer	116.7 secs	down 14.1 secs	102.6 Secs

### TACKLING CRIME & RE-OFFENDING

Measure	Previous 12 Month Period	In Year Performance Versus Previous 12 Month Period	In Year Performance
	(Oct 16 - Sept 17)		(Oct 17 - Sept 18)
All Crime	115,564	32% (36,853)	152,417
Serious Assaults	864	38% (332)	1,196
All Burglary	13,023	3% (383)	13,406
Robbery (Personal)	906	13% (120)	1,026
Public Order	4,045	202% (8,186)	12,231
Business Crime	11,226	8% (910)	12,136
Road Safety - KSI* (*Recording period June-May)	767	minus 15.7% (-124)	643
Number of Anti-Social Behaviour Incidents	74,844	-23% (-16,892)	57,952

### SUPPORTING VULNERABLE PEOPLE & VICTIMS

Measure	Previous 12 Month Period	In Year Performance Versus Previous 12 Month Period	In Year Performance
	(Oct 16 - Sept 17)		(Oct 17 - Sept 18)
Rape	1,176	30% (354)	1,530
Sexual Offences (excl Rape)	2,434	42% (1,014)	3,448
Sexual Offences Against Under 16's	1,916	32% (620)	2,536
CSE Crime	948	down 2% (19)	929
Modern Slavery Crimes (Only introduced 1st April 2015)	57	77% (44)	101
Domestic Abuse Crime	11,947	64% (7,616)	19,563
Hate Crime	1,557	75% (1,167)	2,724
Missing Person Incidents	9,144	9% (827)	9,971

### DEVELOPING CONFIDENT COMMUNITIES

Measure	Previous 12 Month Period	In Year Performance Versus Previous 12 Month Period	In Year Performance
	(Oct 16 - Sept 17)		(Oct 17 - Sept 18)
User Satisfaction - Burglary	77%	down 5%	72%
User Satisfaction - Violent	71%	up 3%	74%
User Satisfaction - Hate	75%	down 5%	70%
User Satisfaction - Anti-Social Behaviour	77%	down 13%	64%
Confidence - CSEW (Overall Confidence) <i>CSEW data is 3 months behind</i>	Previous 12 Month Period	In Year Performance Versus Previous 12 Month Period	In Year Performance
	(May 16 - June 17)		(May 17 - June 18)
	78.0%	down 1%	77.0%