

NOTE OF THE STRATEGIC SCRUTINY MEETING

HELD ON TUESDAY 16 JUNE 2020 AT 10 AM VIA TELECONFERENCE

Attendance

Mr C Grunshaw – Police and Crime Commissioner
Mr A Rhodes – Chief Constable

Mrs A Harrison – Director, Office of the Police and Crime Commissioner
Mr T Woods – Deputy Chief Constable
Mr P Lawson – Assistant Chief Constable
Mr I Dawson – Chief Superintendent
Mr S Freeman – Chief Finance Officer, Office of the police and Crime Commissioner
Mr D Rogers – Head of Finance
Mr I Dickinson – Governance and Policing Lead, Office of the Police and Crime Commissioner

It was noted that the proportion of force budget spent on front line visible and non-visible policing was now included in the performance report to provide context.

The Chief Constable informed the Police and Crime Commissioner that the Force Intelligence Unit's (FIU) rape profile had now been completed and was showing a five year increase in the number of cases.

Additionally, in relation to Operation Yewtree it was noted that since 2017, the number of historic rape cases were now decreasing as a proportion of the number of reported cases. The Chief Constable agreed to provide a copy of the summary to the Police and Crime Commissioner.

PERFORMANCE DATA 2019/2020

The Police and Crime Commissioner received a report setting out the Constabulary's performance for the financial year 2019/20.

By way of background the Chief Constable advised the Police and Crime Commissioner that covid-19 had made it difficult to compare the level of crime in 2020/21 against 2019/20, therefore the comparative figures between 2018/19 and 2019/20 were now significant.

Response times

It was noted that the Constabulary were meeting the performance targets in relation to response times. In relation to grade 3 calls, it was noted that 80% were currently covid-19 related. Further, it was noted that the Initial Investigation Unit (IIU) were dealing with 83% of all grade 3 cases 'in house' without the need for a deployment thus creating additional capacity for neighbourhood and response teams.

999/101

The Chief Constable reported an improving picture in relation to the answering 999 and 101 calls.

It was noted that there had been a significant change in the profile of 101 calls with 80% now being covid related. The Commissioner was informed that the constabulary had seen a 102% increase in online reporting which equated to 10,000 reports.

Public Satisfaction

The Commissioner raised concern in relation to the reduction in satisfaction levels. The Chief Constable advised the Commissioner that there were a number of initiatives on-going which should increase the satisfaction levels such as the use of contact cards and the targeting of residential burglary by the local task forces. The Chief Constable also advised the Commissioner that following on from the successful 'every child matters' campaign, the Deputy Chief Constable was overseeing a 2 year 'standards campaign' linked to the core services offer. The campaign will look to address public concerns and cultural issues around behaviours, file quality, uniform etc. It was noted that the Deputy Chief Constable was developing a satisfaction plan which would be shared with the Commissioner when completed.

Hate Crime

The Commissioner discussed the current position with the Chief Constable regard to Hate Crime and whether there had been any changes with regard to crimes and incidents particularly in relation to covid-19 and Black Lives Matters. Whilst there was no evidence to suggest there were increased community tensions as a result, the Chief Constable recognised that was a real benefit to revisit the recommendations of the McPherson Report and other key reports covering custody and Criminal Justice in partnership with key groups such as the Black Police Association to understand and evidence the progress made by the Constabulary. It was agreed that the outcome of the review would be shared with the Commissioner when completed.

Angela Harrison
Director