



**Lancashire
Constabulary**

police and communities together

REPORT TO: Joint Audit and Ethics Committee

DATE: 7 March 2016

AGENDA ITEM:

SUBJECT: COMPLAINTS ANALYSIS

1. Summary

1.1 This report provides the Committee with the Complaint analysis information up to the end of December 2015.

2. Decision Required

2.1 The Committee is requested to note the report.

3. Information

3.1 A report detailing the most recent performance data by the Constabulary is attached at Appendix A.

4. Implications

4.1 N/A

5. Links to Police & Crime Plan

5.1 To reassure our communities – Improve trust and confidence in policing

6. Reasons why restricted

6.1 This report shall be considered in private on the grounds that it involves the likely disclosure of exempt information as defined in Section 40 (Personal information) of the Freedom of Information Act.

7. Background Papers

n/a

8. Report Author - Ian Dickinson, Standards & Governance Officer