



**Lancashire
Constabulary**
police and communities together

JOINT MANAGEMENT BOARD

DECISION 2019/09	DATE: 12 JUNE 2019
TITLE : SINGLE ONLINE HOME	
REPORT BY: IAN DICKINSON	

Executive Summary

The purpose of the report is to provide authorisation to enter into a collaborative agreement to secure the necessary governance and payment arrangements for Police.uk when it moves to SOH as well as providing authority to enter into a collaborative agreement should Lancashire Constabulary decide to on-board to the SOH service towards the end of the programme (February 2020).

Recommendation

The Police and Crime Commissioner and Chief Constable are recommended to

1. enter into a collaborative agreement to secure the necessary governance and payment arrangements for Police.uk when it moves to SOH.
2. enter into a collaborative agreement should Lancashire Constabulary decided to on-board to the service towards the end of the programme (February 2020).

Signature	Signature
Police and Crime Commissioner	Chief Constable
Date	Date

PART II

1. Background and Advice

The Digital Public Contact Programme has delivered a national online contact platform; Single Online Home (SOH). Lancashire Constabulary have signed a statement of intent to on-board to the service towards the end of the programme (February 2020).

As the Statement of Intent is not legally binding there is no requirement to sign the Section 22 until Lancashire formally begins the on-boarding process.

However, the Digital Public Contact Programme has recently agreed to take over the www.police.uk service from the Home Office, which is mandated, and incorporate the service into SOH. This work will be taking place over the summer of 2019, which puts Lancashire Constabulary in a position where we need to continue the service www.police.uk. The finances remain the same but in 2020/21 contracting moves to the London Mayor's Office for Policing and Crime (MOPAC) from the Home Office.

The original draft of the agreement was sent to forces and PCCs in October 2018, on which concerns were raised nationally. However, at the beginning of May 2019 clarification of the concerns raised nationally (Appendix A) was sent out which has provided assurance.

2. Links to the Police and Crime Plan

Our future investments in technology acts as an enabler to achieve the priorities set out in the Police and Crime Plan.

3. Consultation

N/A

4. Implications

a. Risks

Based on the clarifications and assurances laid out in Appendix A there are risks to consider at this stage.

b. Legal

None

c. Financial

The finances for www.police.uk remain the same once migrated to SOH. but in 2020/21 the contract moves to the London Mayor's Office for Policing and Crime (MOPAC) from the Home Office.

What are the financial implications of on boarding SOH

d. Equality considerations

None

5. Background Papers

6. Public access to information

Information in this form is subject to the Freedom of Information Act 2000 and other legislation.

Part 1 of this form will be made available on the PCC website within 3 working days of approval. Any facts/advice/recommendations that should not be made available on request should not be included in Part 1 but instead on the separate Part 2 form.

Officer declaration	Date
LEGAL IMPLICATIONS – As above	
FINANCIAL IMPLICATIONS – As above	
EQUALITIES IMPLICATIONS – As above	
CONSULTATION – As above	
Director to the Office of the Police and Crime Commissioner (Monitoring Officer) I have been informed about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner for Lancashire. Signature.....Date.....	