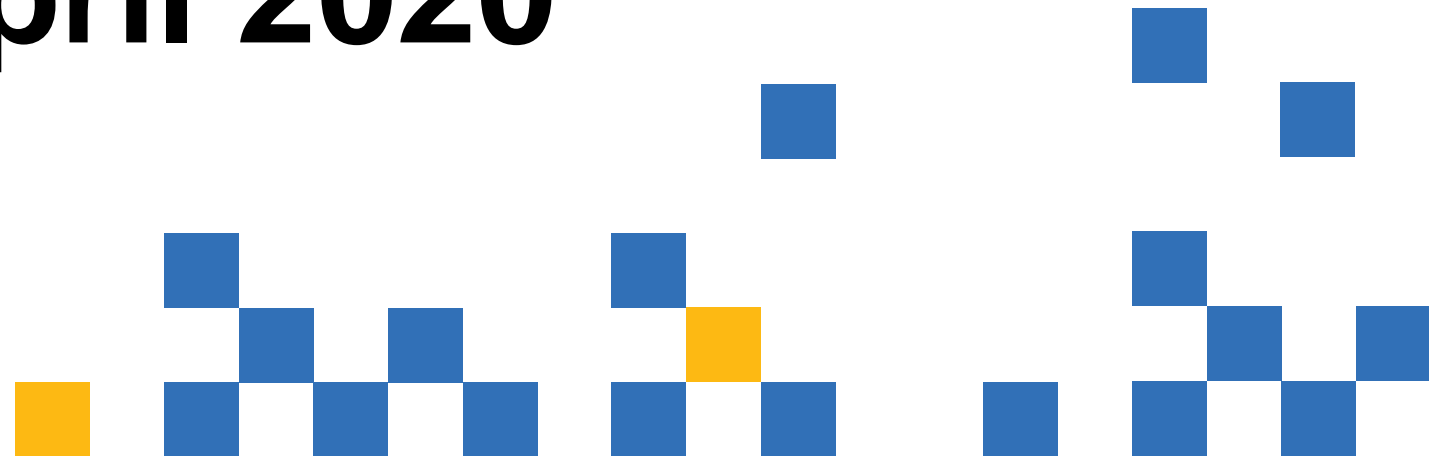




Strategic Scrutiny Response to Covid-19

24th April 2020





Strategic Scrutiny - Agenda

- What impact is Covid-19 having on the policing of Lancashire?
- Governance and planning
- Financial impact
- Response to changes in crime and partnership working
- Workforce wellbeing and support
- Public confidence and community engagement





Strategic Scrutiny - Impact

- **What impact is Covid- 19 having on the policing of Lancashire?**
- 1. Explanation of the current policing model and any changes to deployments
- 2. Response times / call handling
- 3. Grade 3's treatment
- 4. Closure of custody
- 5. Crime trends
- 6. Any changes that may impact on victims
- 7. What is BAU at this time?
- 8. What crime targeting is going on?

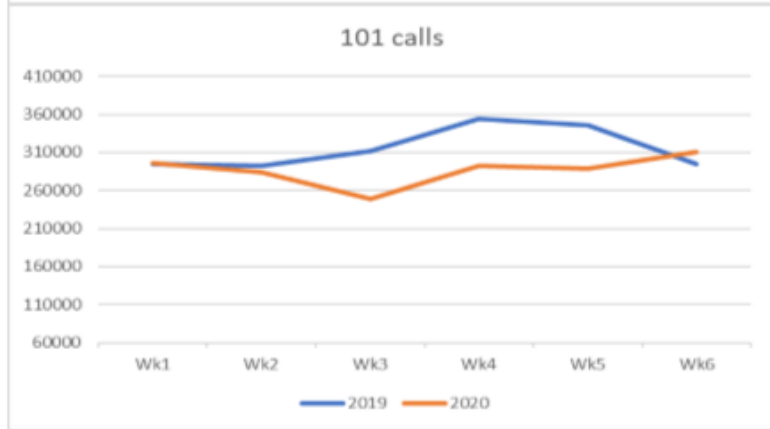
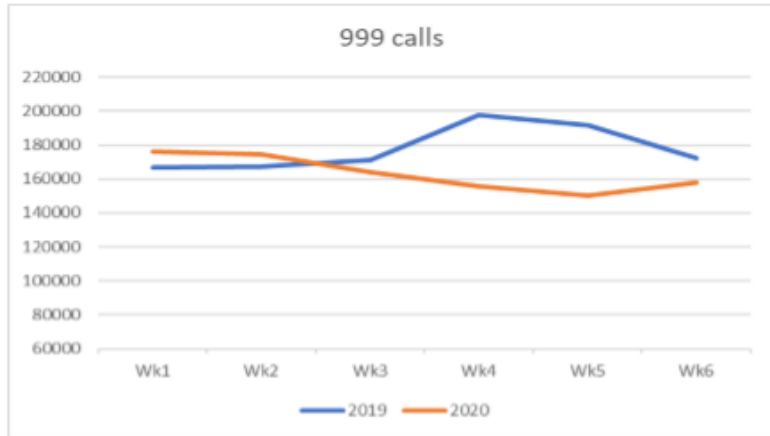


Service Delivery Tracking Update

Calls for Service

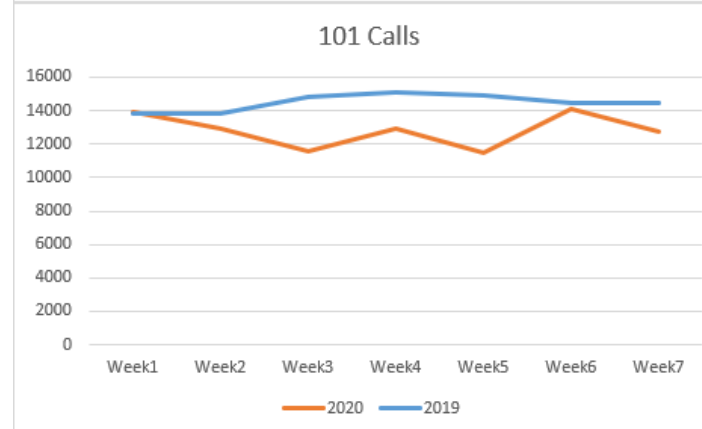
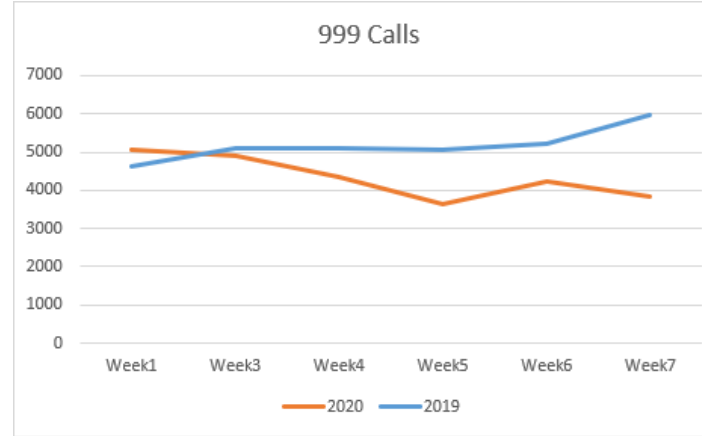


National



Calls for service			
	2019	2020	%age change
999 calls	498,232	463,604	-7%
101 calls	788,620	755,767	-4%
Online crime reporting	10,909	18,659	71%
Recorded incidents	719,795	628,034	-13%

Lancashire



Calls for service			
	2019	2020	%age change
999 Calls	35483	31049	-12%
101 Calls	101456	89708	-12%
Online crime reporting	1884	3714	97%
Recorded incidents	78683	72560	-8%

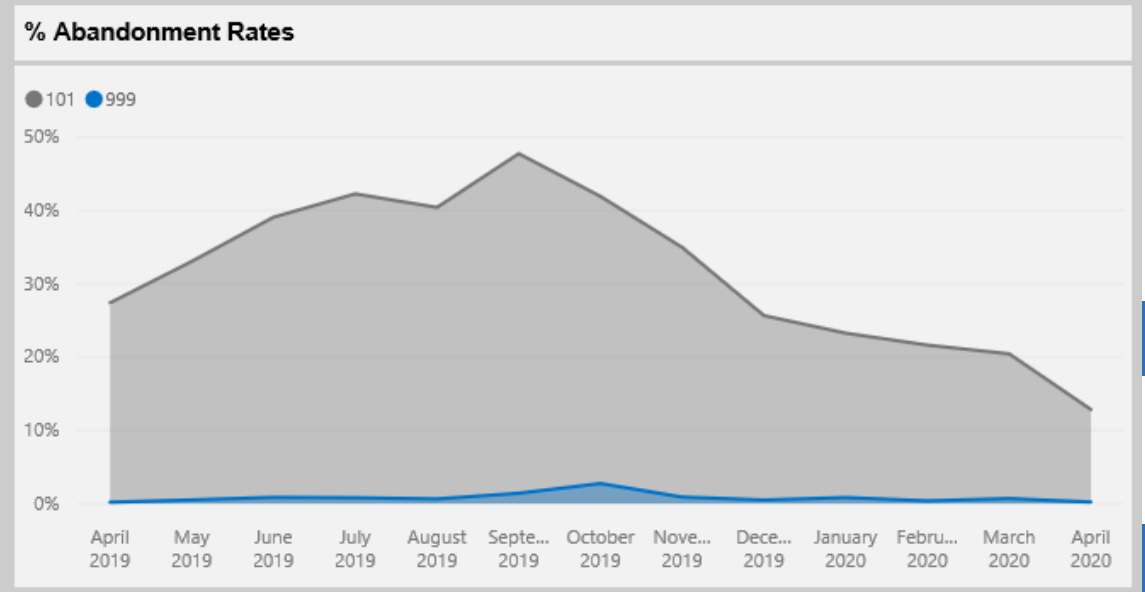
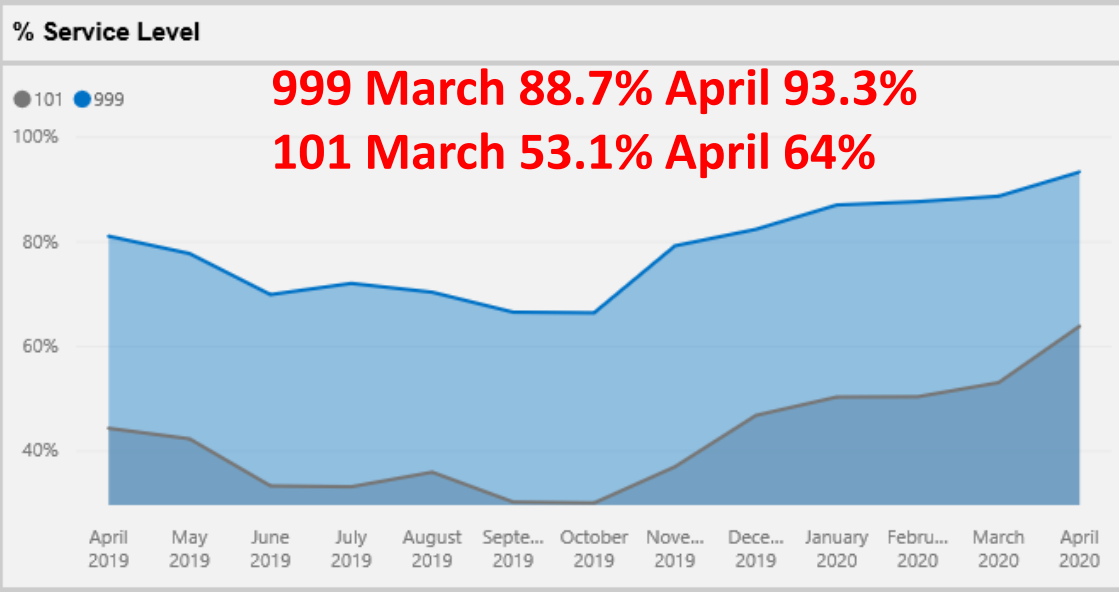
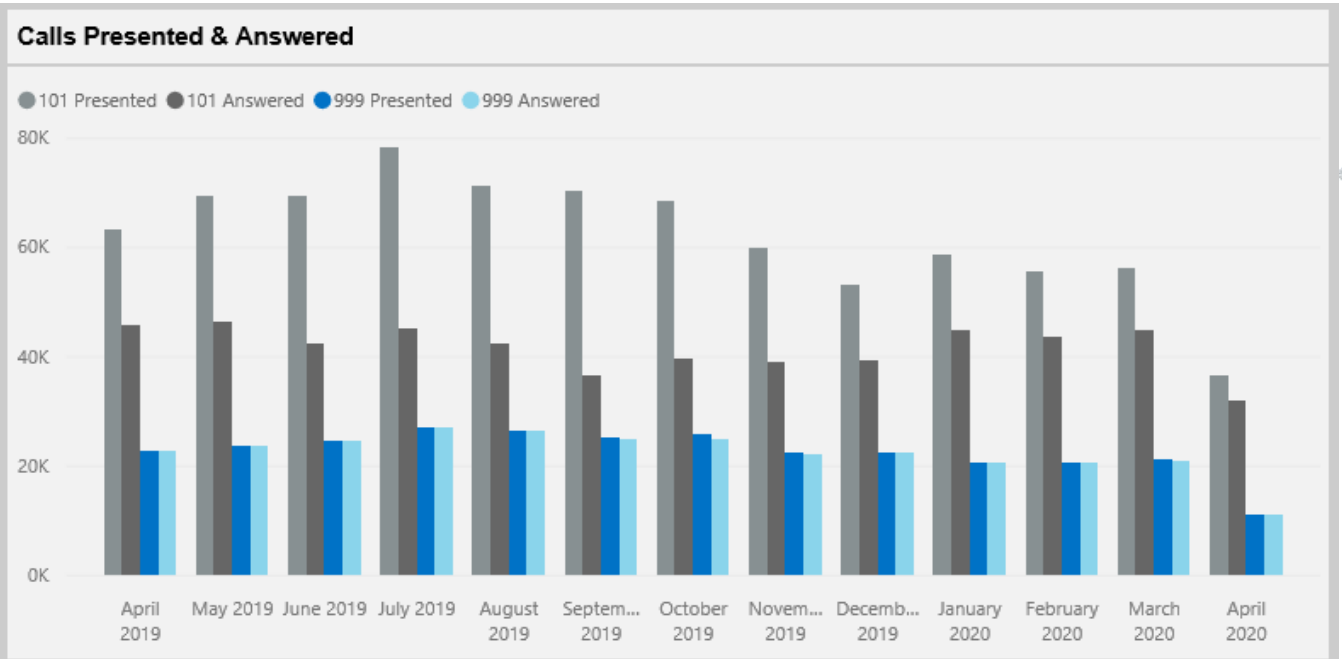


Select Month/Year:
From January 2011 by Month

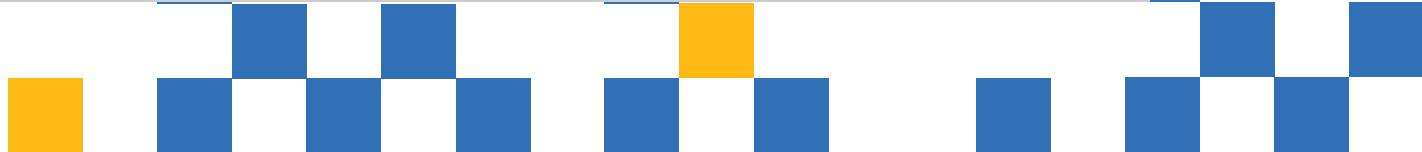
Selected Period Summary:
Use Month/Year Selector to Refine Results

- Expand For Months
- May 2019
 - June 2019
 - July 2019
 - August 2019
 - September 2019
 - October 2019
 - November 2019
 - December 2019
 - CY 2020
 - January 2020

101	999
811,097 Calls Presented	295,452 Calls Presented
542,913 Calls Answered	292,932 Calls Answered
42.4% Service Level	78.7% Service Level
31.6% Abandonment	0.8% Abandonment



Call Handling





National

Police recorded incidents			
	2019	2020	%age change
Recorded incidents	1,138,699	1,026,205	-10%
Public safety/concern	381,089	359,774	-6%
Transport-related	137,670	82,661	-40%
Domestic abuse	77,165	79,254	3%
Covid-related	-	112,056	-
Anti-social behaviour	112,094	178,189	59%

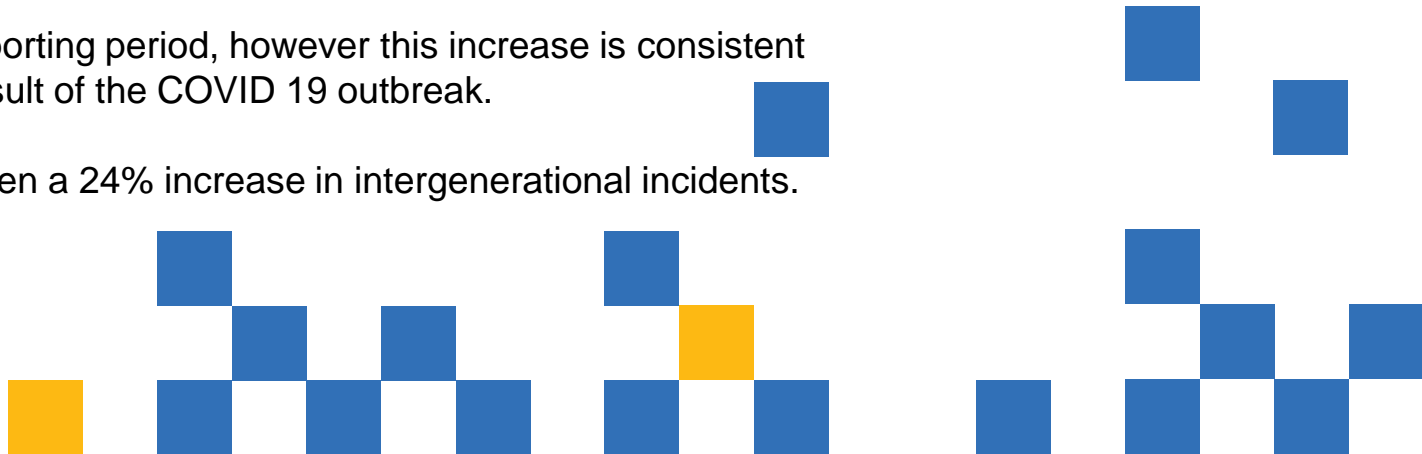
Lancashire

Police recorded incidents			
	2019	2020	%age change
Recorded incidents	78,683	72,560	-8%
Public safety/concern	26,605	24,677	-7%
Transport-related	7,926	5,313	-33%
Domestic abuse	2,427	2,786	15%
Covid-related	-	5,565	-
Anti-social behaviour	7,336	13,329	82%

Nationally, recorded domestic abuse incidents have reduced by 2%. This is not consistent with the intelligence-based reports and anecdotal evidence.

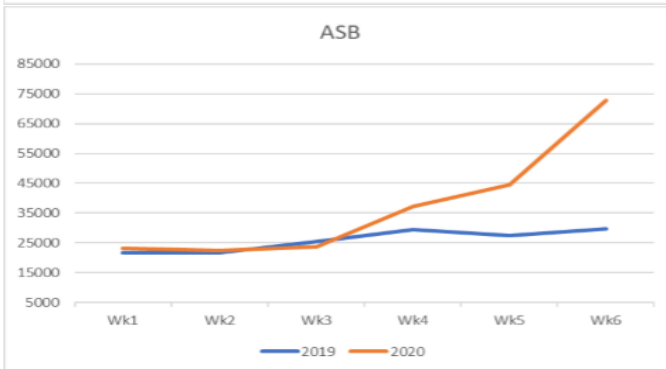
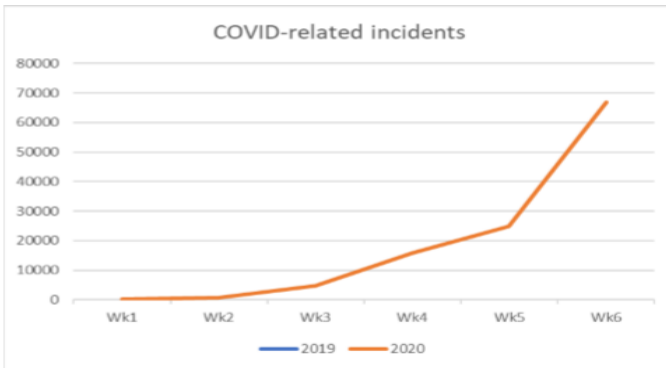
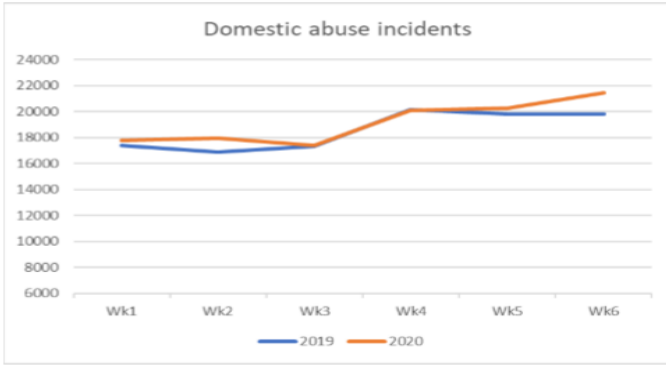
Lancashire has seen a 27% year on year increase during the reporting period, however this increase is consistent with the previous 3 months so this increase is unlikely to be a result of the COVID 19 outbreak.

DA crime – has seen reductions March was a 19% decrease. Seen a 24% increase in intergenerational incidents.

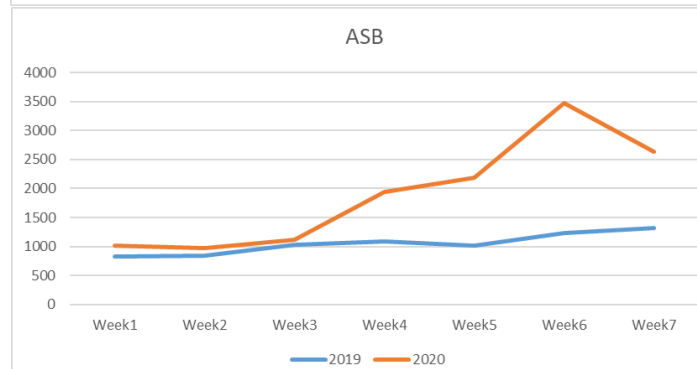
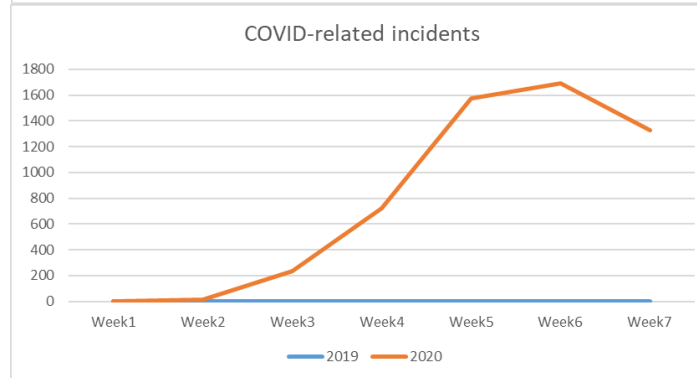
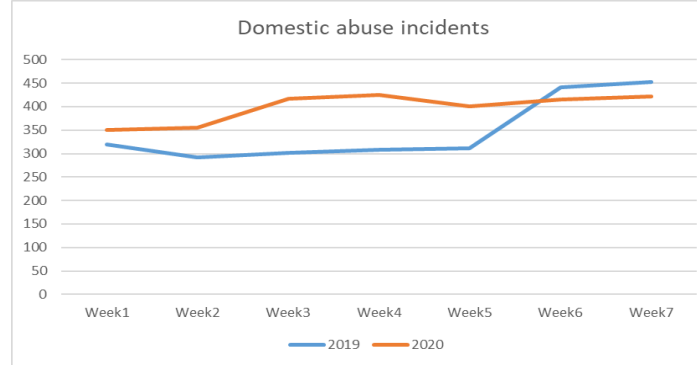




National



Lancashire

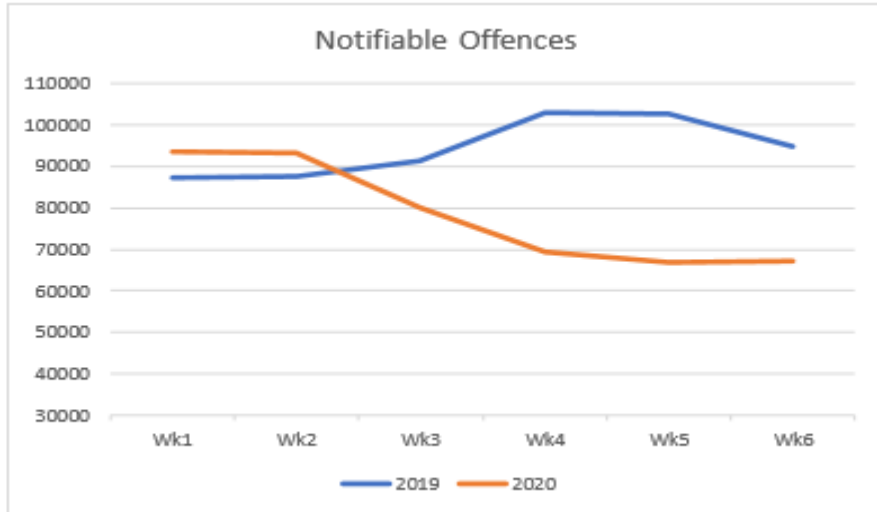


Service Delivery Tracking Update

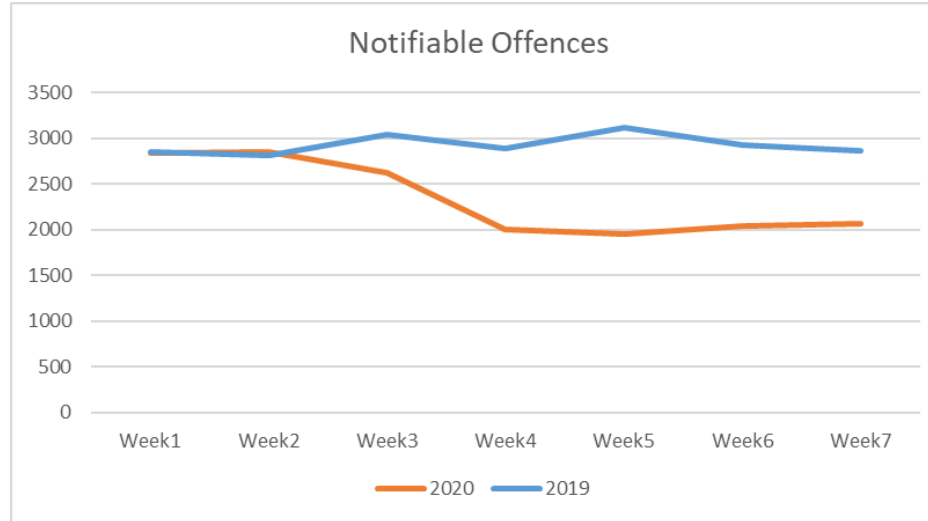
Police Recorded Crime



National



Lancashire



Police recorded crime			
	2019	2020	%age change
Notifiable offences	392,074	283,356	-28%
Murder*	78	80	3%
Serious violence**	18,098	13,197	-27%
Rape	4,821	3,024	-37%
Vehicle crime***	29,993	19,701	-34%
Residential burglary	20,345	12,834	-37%
Fraud#	3,887	2,612	-33%
Cyber	8,959	7,452	-17%
Shoplifting	28,894	13,162	-54%
Commercial robbery	1,390	1,022	-26%

Police recorded crime			
	2019	2020	%age change
Notifiable offences	20489	16352	-20%
Murder*	6	11	83%
Serious violence**	373	218	-42%
Rape	189	136	-28%
Vehicle crime***	1059	896	-15%
Residential burglary	1011	872	-14%
Fraud#	77	8	-90%
Cyber	916	360	-61%
Shoplifting	1366	818	-40%
Commercial robbery	12	14	17%

* Murder manslaughter and attempt murder

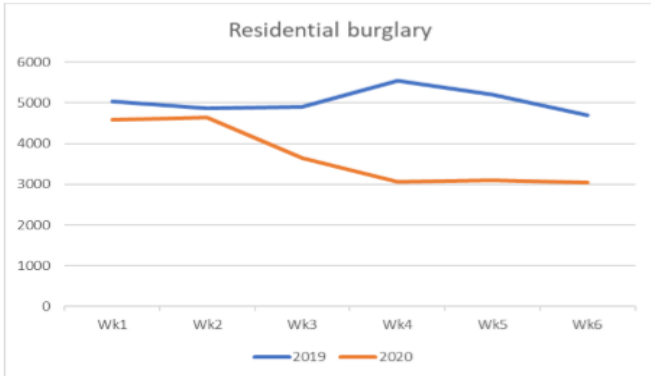
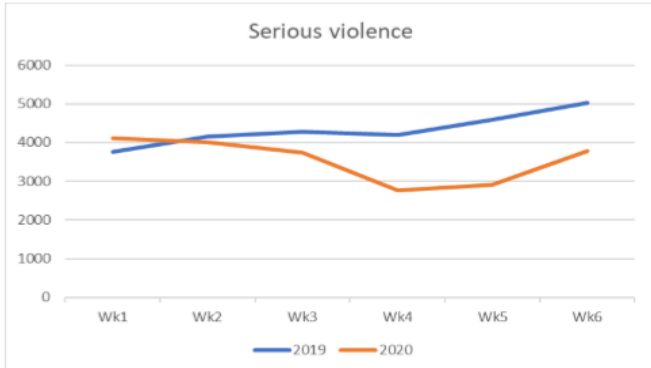
** S18, S20 and personal robbery

*** Theft of and theft from vehicle

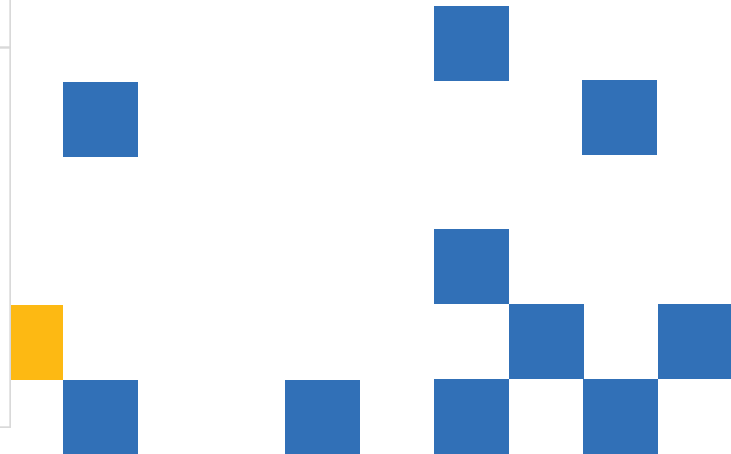
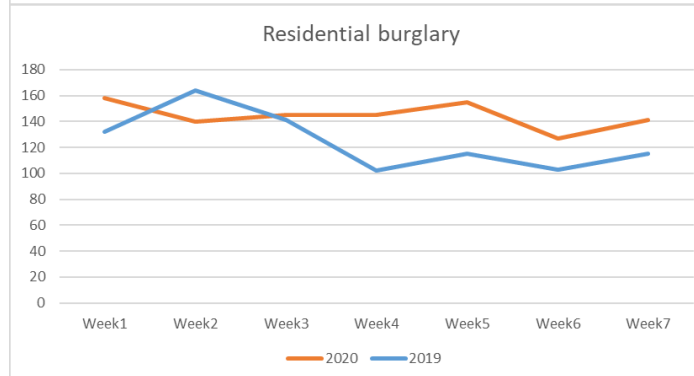
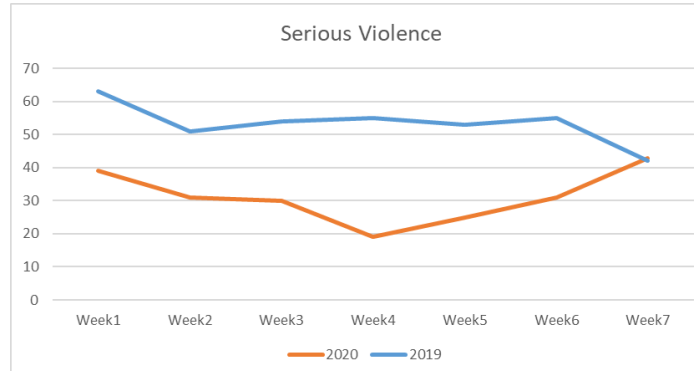
Offences provided to forces by ActionFraud



National



Lancashire

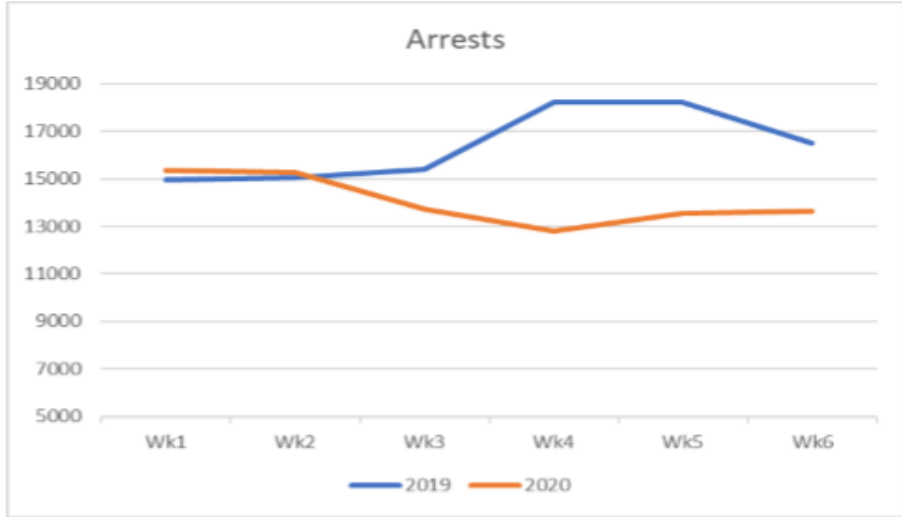


Service Delivery Tracking Update

Criminal Justice System

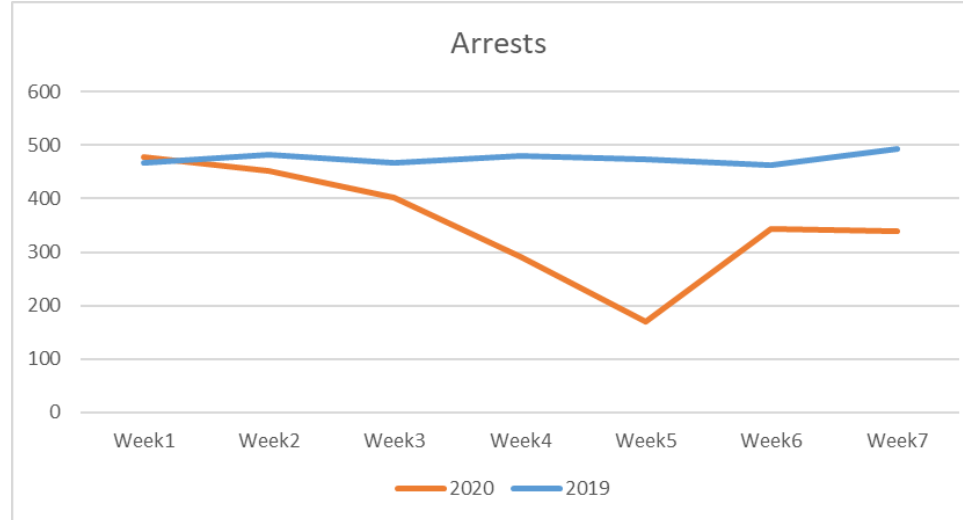


National

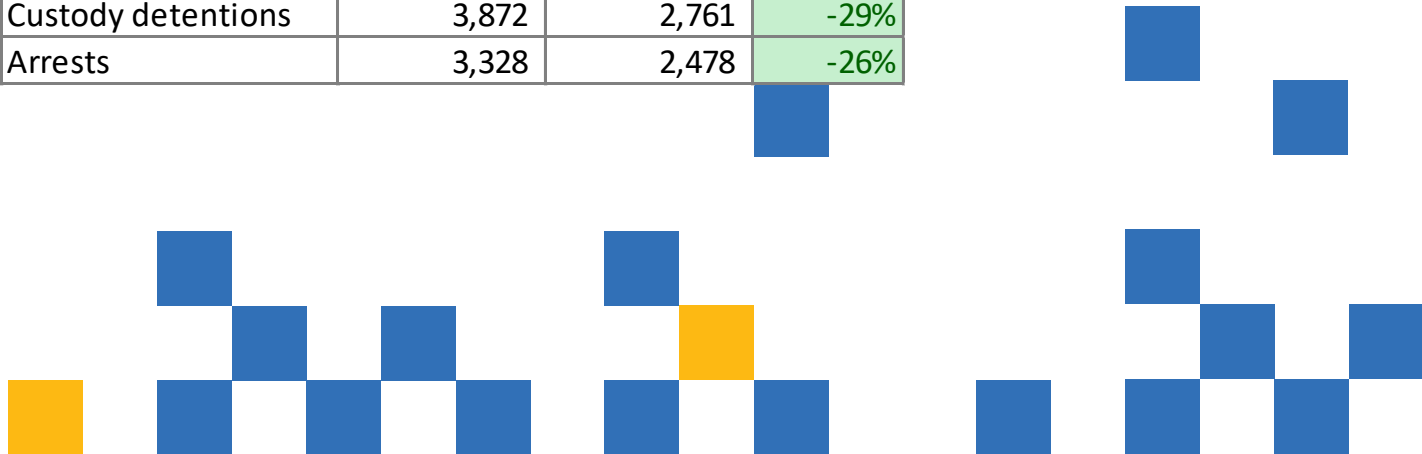


Criminal Justice			
	2019	2020	%age change
Notifiable offences	392,074	283,356	-28%
Custody detentions	68,360	54,597	-20%
Arrests	68,325	53,566	-22%

Lancashire

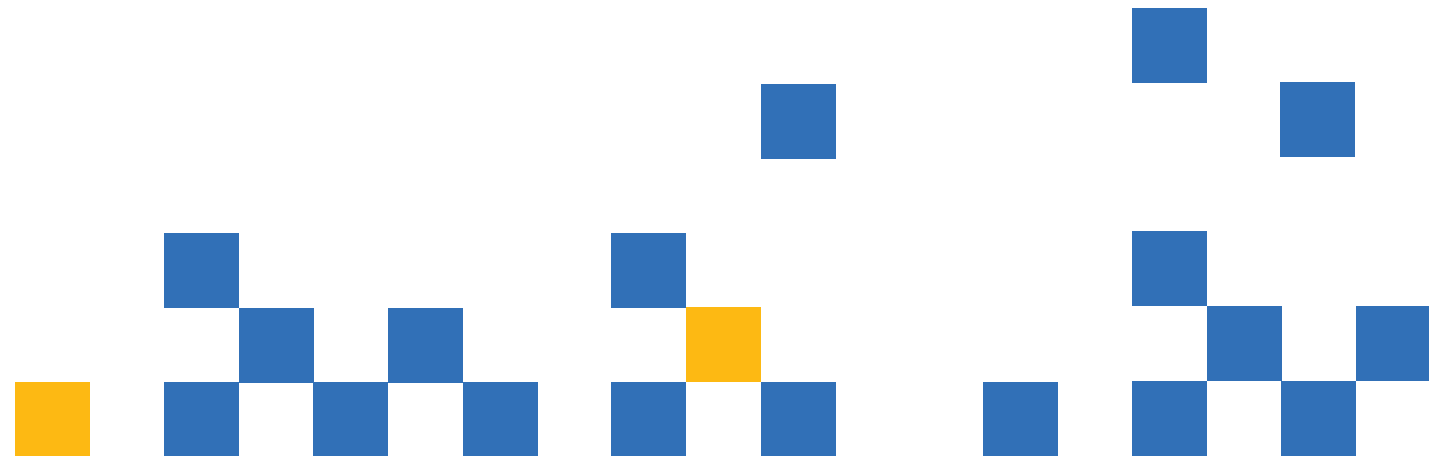


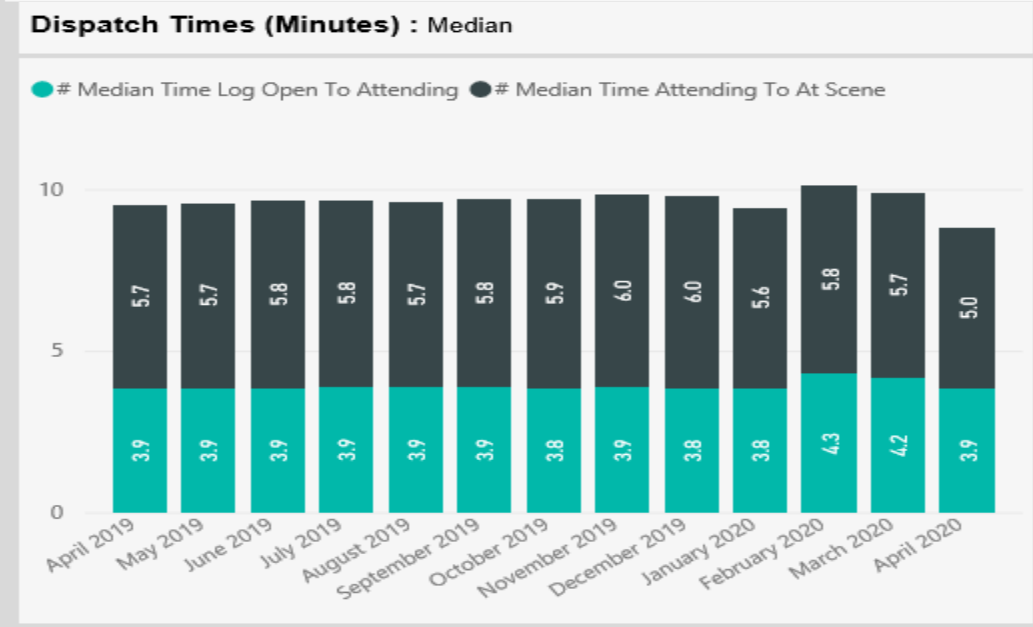
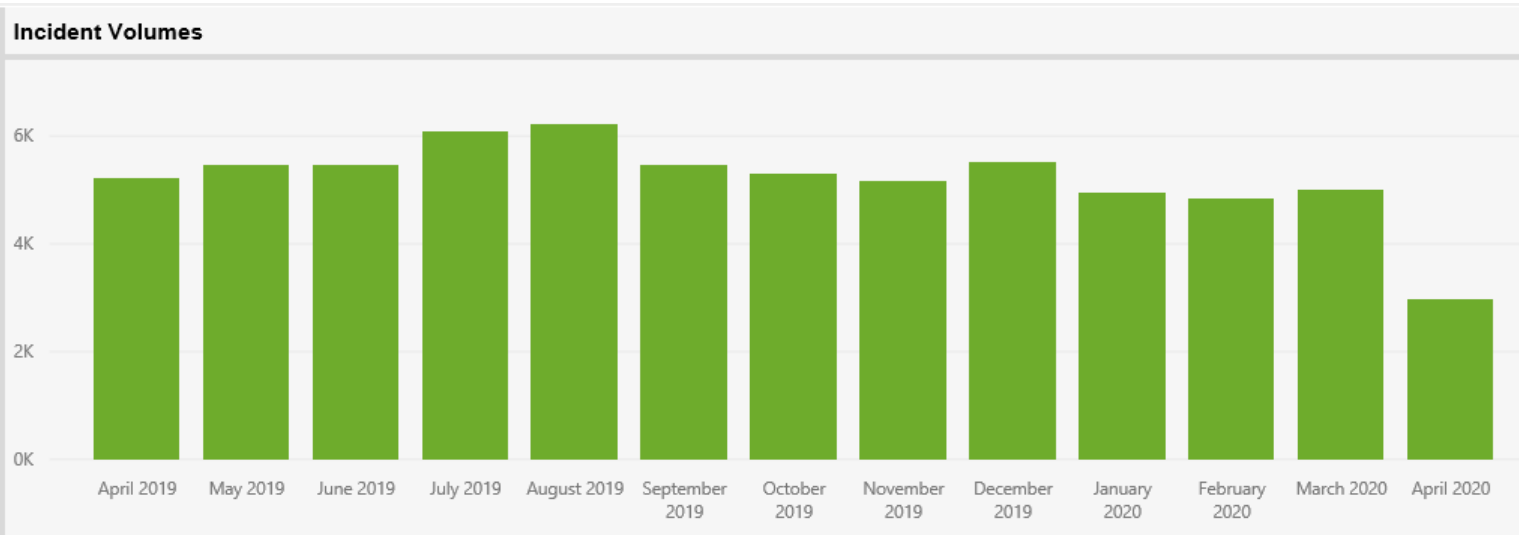
Criminal Justice			
	2019	2020	%age change
Notifiable offences	20,489	16,352	-20%
Custody detentions	3,872	2,761	-29%
Arrests	3,328	2,478	-26%





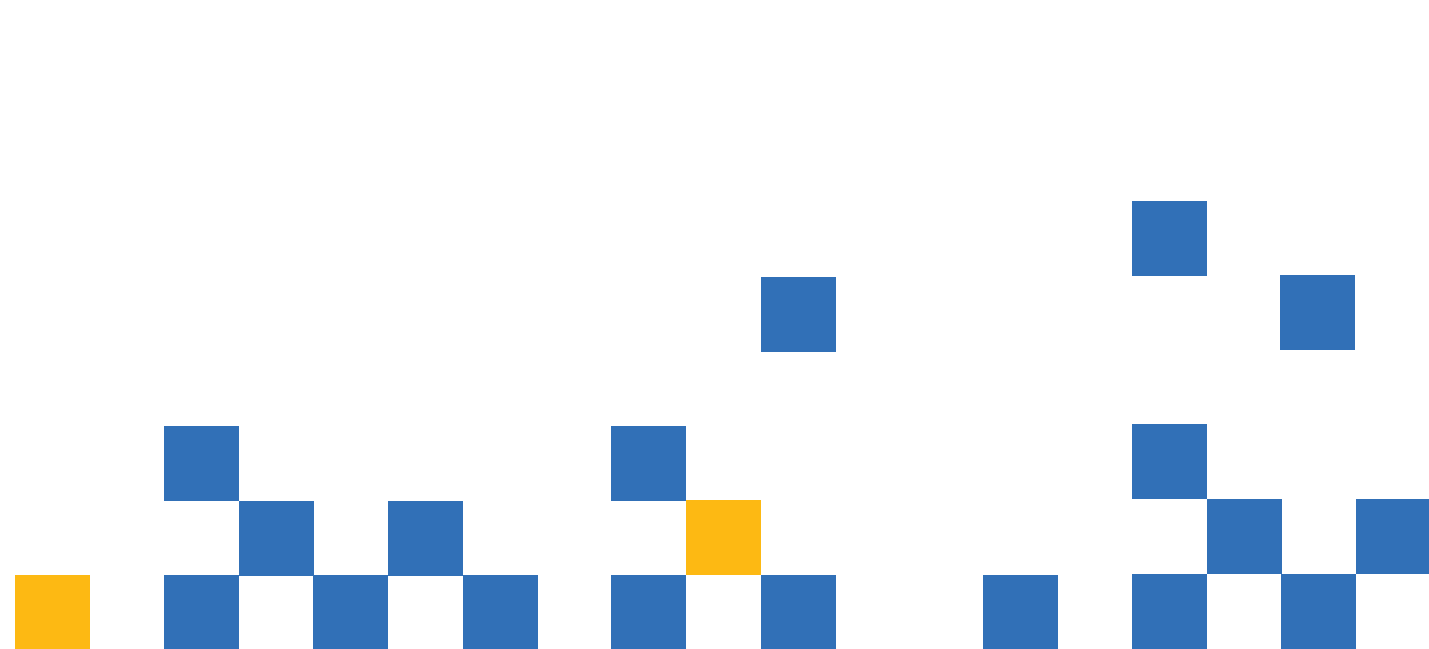
Response Times





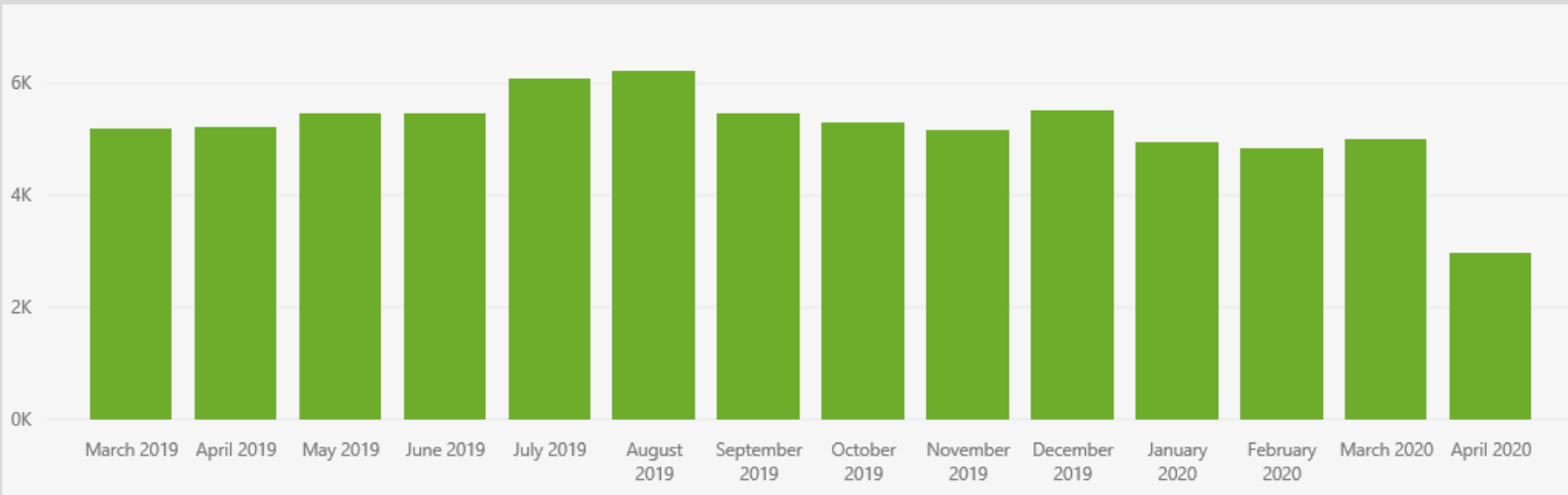
Median Grade 1 response time since 01/03/20 – 10 mins

G1 TTA



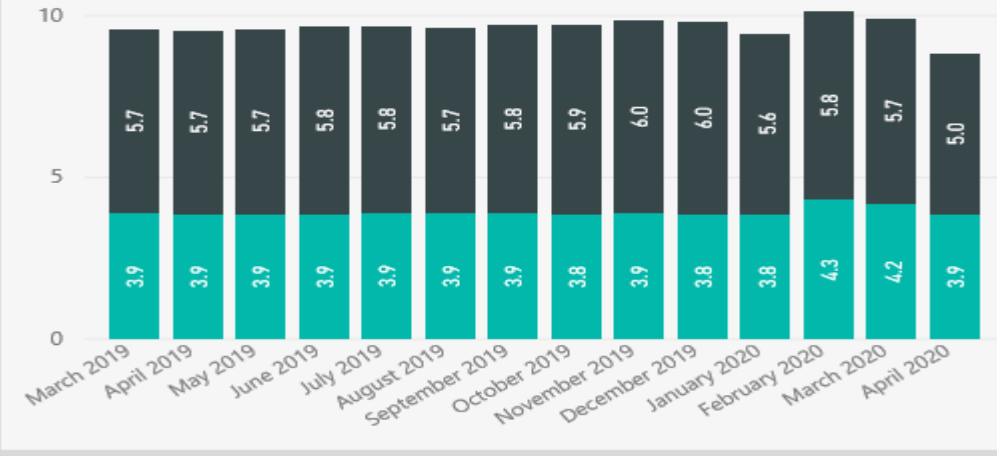


Incident Volumes



Dispatch Times (Minutes) : Median

● # Median Time Log Open To Attending ● # Median Time Attending To At Scene



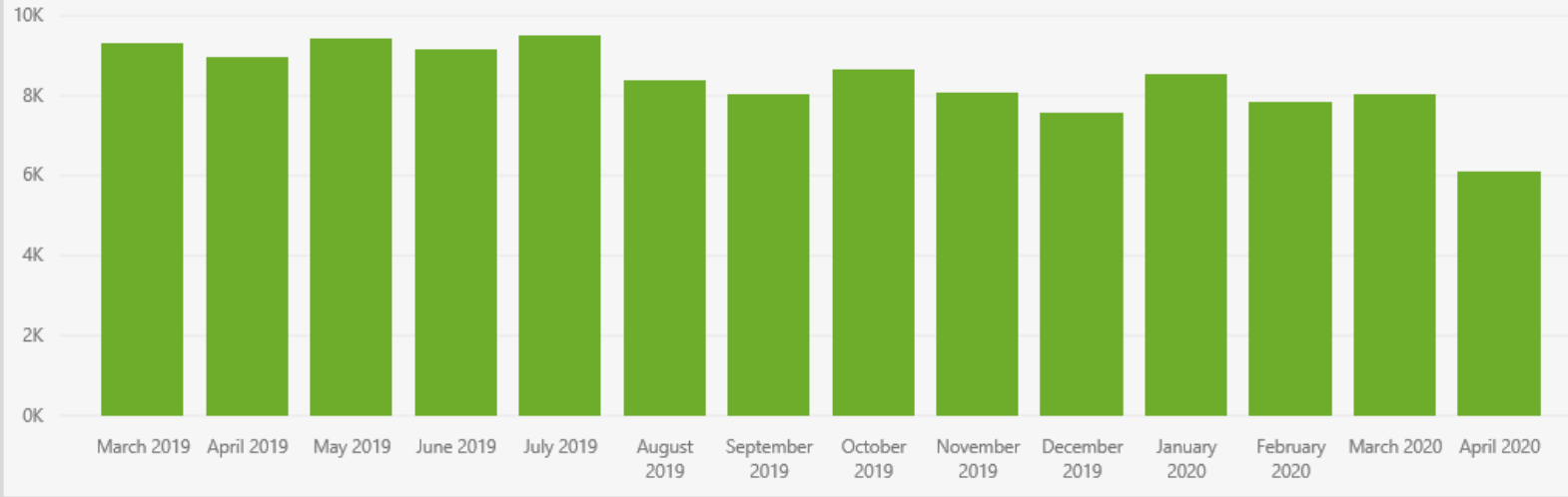
Median Grade 2 response time since 01/03/20 – 32.3 mins

G2 TTA

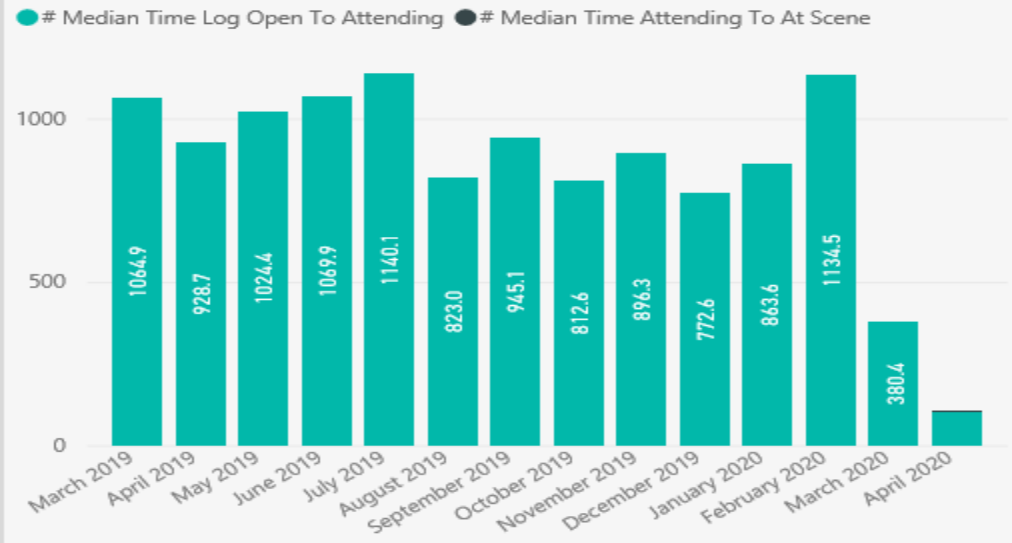




Incident Volumes

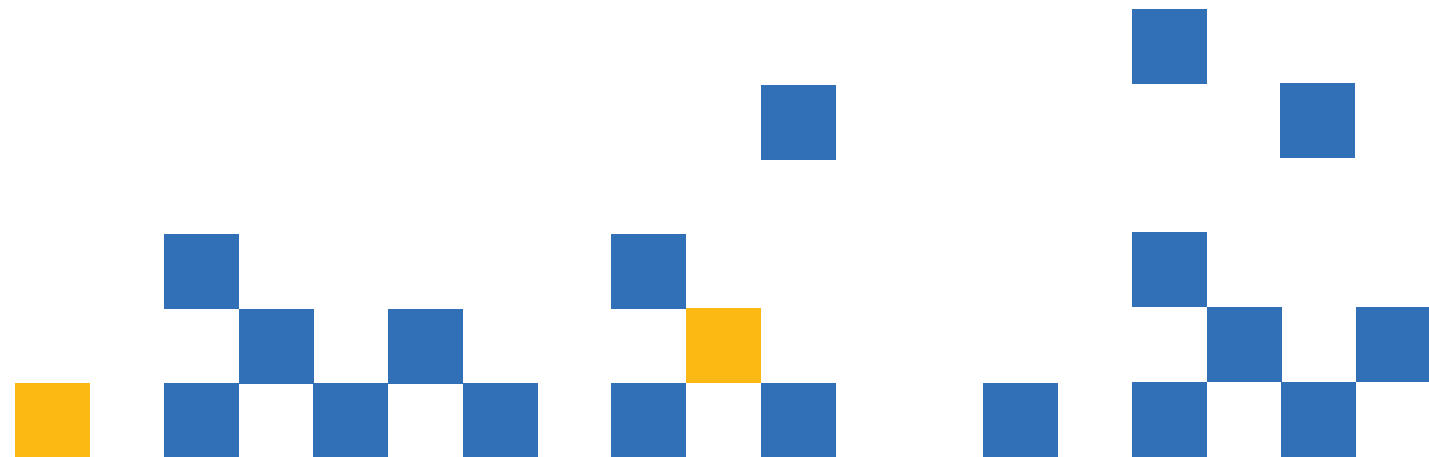


Dispatch Times (Minutes) : Median



Median Grade 3 response time since 01/03/20 – 210 mins
EBIT type response through IIU investigations.

G3 TTA





Strategic Scrutiny – Summary

- What impact is Covid- 19 having on the policing of Lancashire?

- Covid Incidents - 7507
- Covid Deployments - 2861
- Covid FPN's (since 27/03) - 605
- Covid Complaints – 26

- Numbers taken from 16/03/20





Strategic Scrutiny - Governance

Lancashire Police will ensure its Governance and planning is effective in response to Covid-19.

1. Gold leadership structure and strategy is in place
2. Gold structure, silver, bronze leadership is developed for all areas of responsibility
3. Gold support and function scanning, distribution of materials, analysis of crime trends
4. National returns are identified, completed and collated
5. Force intelligence cell is developed to ensure risks are identified and responses planned
6. Business continuity plans are completed for all departments
7. Blue to black structure and consistency of critical functions
8. Silver plans for response and reassurance cover community tensions

Strategic Scrutiny – Governance (contd)



Lancashire Police will ensure its Governance and planning is effective in response to Covid-19.

9. Lancashire Resilience Forum leadership, partnership business continuity is in place and links to partnership capacity and capability on emerging issues and forward planning
10. Table top exercises are being undertaken to test responses and business continuity
11. Internal and external communications and engagement strategy is in place
12. Prioritisation of the wellbeing of Lancashire Constabulary officers and staff and a testing plan is in place
13. Effective coordination and distribution of supplies to maintain effective service delivery – and specifically related to Covid 19
14. A recovery plan is being developed



Strategic Scrutiny - Finance

What impact is Covid-19 having on the financial planning of the Constabulary, including the Uplift project?

1. Latest spend position on uplift and current recruitment progress

Request for full grant payment of £733k for 2019/20 uplift, Lancashire achieved its full allocation uplift target of 3039 - actually had end of year 3054

Uplift new financial year – temporary posts to permanent posts in place

Slowdown of police staff recruitment critical posts – 2 phases - ERO's / CJ / OCAIT

Non pay progressing as expected – the BNDs collated, work being undertaken on the SDUs, IDT for the dedicated microsite. No significant costs as yet

Transferee costs significantly reduced as pending until September



Strategic Scrutiny - Finance

What impact is Covid-19 having on the financial planning of the Constabulary, including the Uplift project?

2. Covid-19 related costs so far

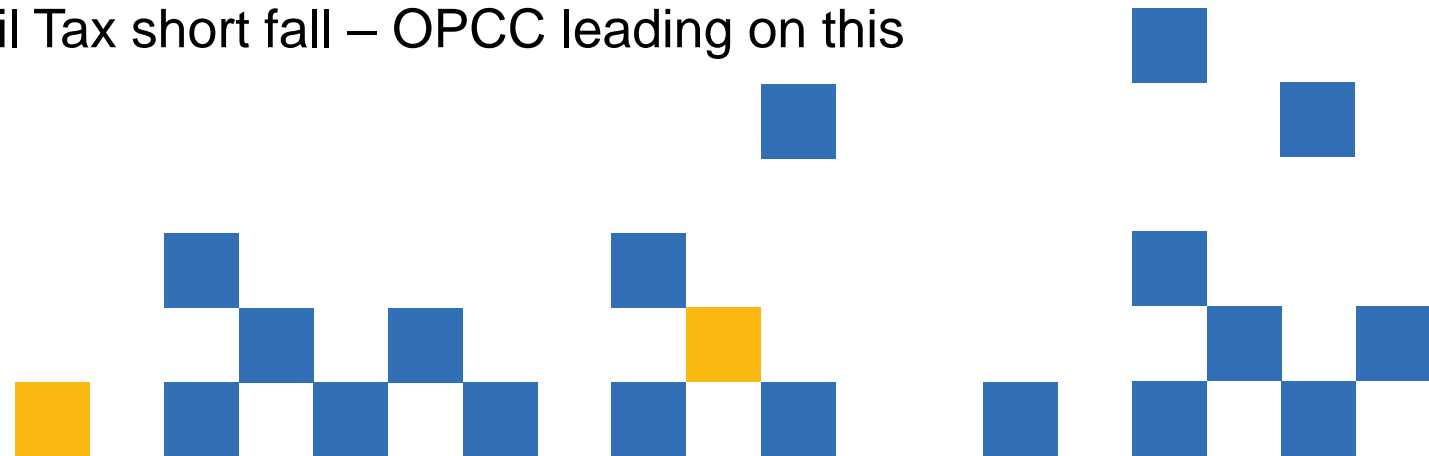
Actual spend to mid-April circa £0.9m, of which £0.2m down payments on testing provision.

Spend of > £0.4m on PPE and cleaning materials; £0.05m on staffing (March costs only) and £0.05m on ICT kit

3. Spend flexibility – uplift provision

4. Pension grant release impact Council Tax short fall – OPCC leading on this

5. Recovery of sums incurred



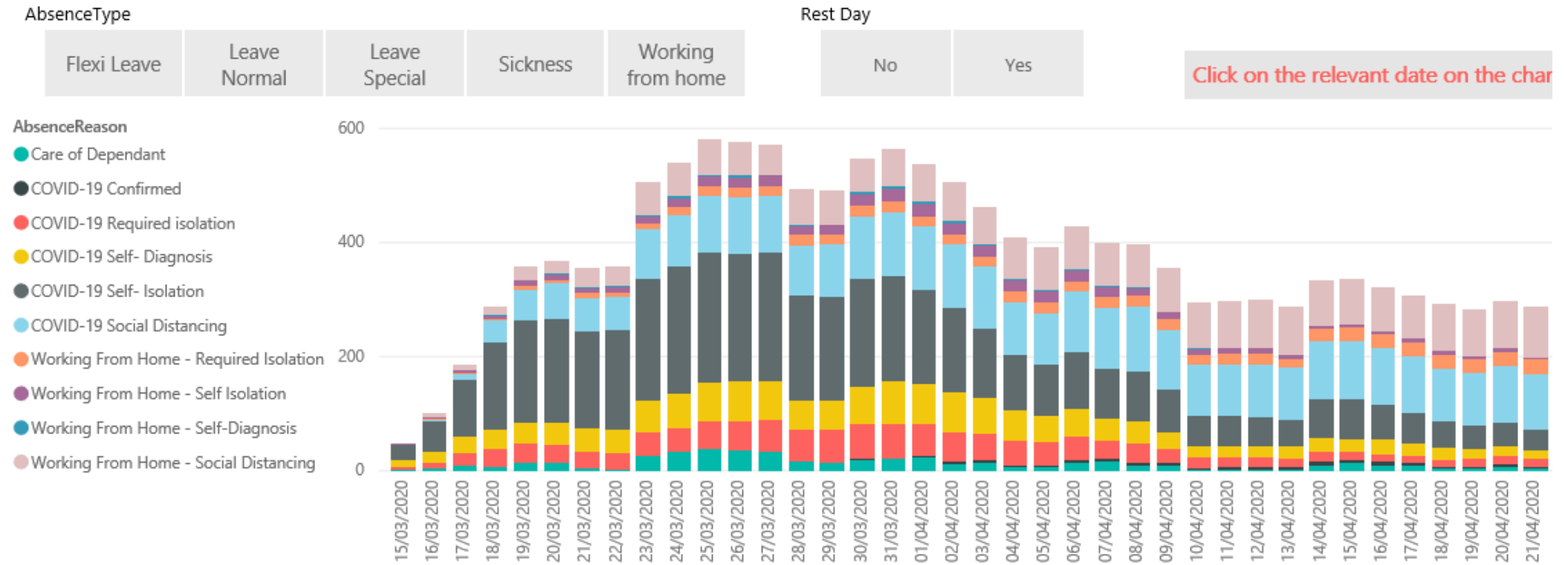


Strategic Scrutiny - Response

- **Lancashire Police responds efficiently and effectively to Covid-19 and works in partnership to protect the public.**
 1. Analysis of changes in crime trends and likely to impact on the public
 2. Protecting vulnerable people – response to trends for Exploitation, Domestic Abuse, Mental Health - young people in access to schools and risks through online presence
 3. Policing Style - Adopts approach to 4xE's effectively
 4. Lancashire Criminal Justice Board – changes in courts, prisons, CPS, probation services
 5. Respond effectively to any changes in prison releases, reduce and impact on communities
 6. Detailed understanding of fraud offences and proactive approach to prevention
 7. Effective response to public order issues and contingency requirements are in place



Strategic Scrutiny – Workforce



Detailed Understanding of Workforce Absence

Testing provided – all staff sick or special leave been tested / triaged

257 Staff members triaged or tested – 55 positive tests

Now live time referrals in place and tracking



Strategic Scrutiny - Workforce

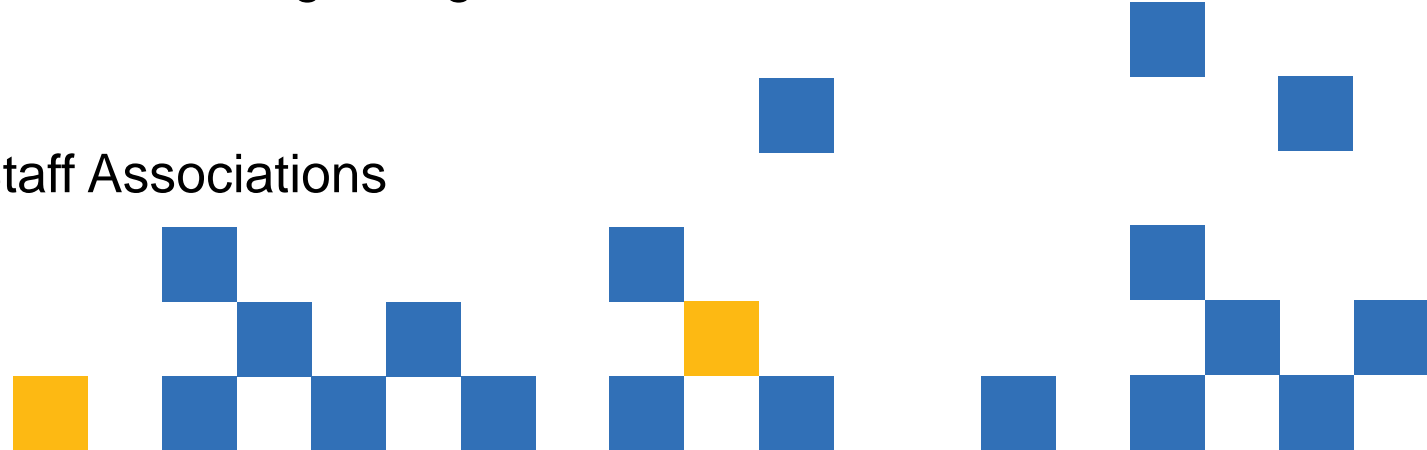
Lancashire Police prioritises its people and organisational health, so it responds to Covid-19 effectively, recovers and returns to normality as quickly as possible.

1. Understands the absence from work of members of staff, able to profile this information and understand how it may impact on service delivery
2. Provide opportunities for mobility and greater levels of home working – R/A social distancing
3. Review opportunities for recruitment of officers and staff, including PCRO's and PCSO's
4. Provide accommodation support for staff concerned about 'shielding' vulnerable family members. Increase accommodation provision through liaison with LRF for critical roles plan
5. Provide testing to staff, develop widespread testing of the workforce
6. Provide aftercare, counselling and support to officers and staff dealing with Covid related deaths

Strategic Scrutiny – Workforce (contd)



7. Maintain uplift programme requirements and police staff business planning
8. Review options for surge response - re-joiners , special constabulary and volunteers in support of reassurance approach
9. Ensure health and safety of Police Officers and Police Staff, including the provision of and guidance on using personal protective equipment
10. Provide effective internal communications messages for staff, including those who are not currently working in Force through use of Lancashire Alert
11. Review training programme as required including derogation of accreditation and CPD as per College of Policing Guidance
12. Work closely with Federation and Staff Associations



Strategic Scrutiny – Public Confidence



- **Lancashire Police ensures it maintains its approach to engaging and reassuring communities of Lancashire and maintains public confidence.**
1. Develop effective external communications strategy with public, through proactive use of website, social media channels, alongside LRF, OPCC
 2. Understand community tensions - effective engagement through local policing teams
 3. Reduce the risk of increased hate crime, through working with our networks
 4. Deliver messages across community, faith and voluntary sector – alongside LRF
 5. Effective coordination of correspondence and complaints
 6. Support LRF human aspects and LVP for food distribution and vulnerable person checks
 7. Effective response to children at risk, or in care through partnership plans
 8. Community deaths, link with LRF and ensure a compassionate and response sensitively



Strategic Scrutiny Response to Covid-19

24th April 2020

