

APPENDIX A - STRATEGIC SCRUTINY MEETING

PROTECTING LOCAL POLICING

Measure	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 - September 17)
Proportion of Force Budget Spent on Front Line Policing	73.0%	Down 0.1%	72.9%
Measure	Previous 12 Month Period (October 15 - September 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (October 16 - September 17)
Grade 1 - Emergency Response Average Time to Arrive	10.2 Minutes	Up 1.0 Minute	11.2 Minutes
Grade 2 - Priority Response Average Time to Arrive	46.1 Minutes	Up 19.7 Minutes	65.8 Minutes
Grade 3 - Planned Response Average Time to Arrive	16.5 Hours	Up 6.4 Hours	22.9 Hours
999 Calls - Service Level	80.8%	Down 13.0%	67.8%
999 Calls - Average Time To Answer	6.7 Seconds	Up 3.7 Seconds	10.4 Seconds
101 Calls - Service Level	67.8%	Down 25.5%	42.3%
101 Calls - Average Time To Answer	49.9 Seconds	Up 96.2 Seconds	146.1 Seconds

TACKLING CRIME & RE-OFFENDING

Measure	Previous 12 Month Period (October 15 - September 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (October 16 - September 17)
All Crime	102,080	Up 13.0% (13,320 Crimes)	115,400
Serious Assault	840	Down 1.5% (13 Crimes)	827
High Impact Acquisitive Crime	5,866	Up 34.4% (2,019 Crimes)	7,885
Burglary (Dwelling) and Burglary Residential (post April 17)	5,269	Up 34.6% (1,821 Crimes)	7,090
Robbery (Personal)	597	Up 33.2% (198 Crimes)	795
Public Order	2,648	Up 45.1% (1,193 Crimes)	3,841
Business Crime	9,546	Up 17.4% (1,659 Crimes)	11,205
Road Safety - KSI	815	Down 5.9% (48 KSI's)	767
Number of Anti-Social Behaviour Incidents	77,039	Down 2.8% (2,194 Incidents)	74,845
ASB Repeats Proportion	10.9%	Down 0.2%	10.7%

SUPPORTING VULNERABLE PEOPLE & VICTIMS

Measure	Previous 12 Month Period (October 15 - September 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (October 16 - September 17)
Victims Code of Practice	<i>New measure - data not available</i>		
Rape	905	Up 23.8% (215 Crimes)	1,120
Sexual Offences	2,043	Up 22.0% (450 Crimes)	2,493
Sexual Offences Against Under 16's	1,560	Up 20.5% (320 Crimes)	1,880
CSE Crime	902	Up 5.0% (45 Crimes)	947
Modern Slavery Crimes (Only introduced 1st April 2015)	22	Up 159.1% (35 Crimes)	57
Domestic Abuse Crime	9,853	Up 20.6% (2,033 Crimes)	11,886
Hate Crime	979	Up 27.9% (273 Crimes)	1,252
Missing Person Incidents	8,436	Up 8.4% (707 Incidents)	9,143

DEVELOPING CONFIDENT COMMUNITIES

Measure	Previous 12 Month Period (October 15 - September 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (October 16 - September 17)
Local Policing Visibility	<i>New measure - data not available</i>		
User Satisfaction - Burglary	81.3%	Down 3.9%	77.4%
User Satisfaction - Violent	75.5%	Down 4.5%	71.0%
User Satisfaction - Hate	76.3%	Down 1.0%	75.3%
User Satisfaction - Anti-Social Behaviour	81.2%	Down 3.7%	77.5%
Confidence - CSEW (Overall Confidence)	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (July 16 - June 17)
	78.3%	Up 1.5%	79.8%