



## **STRATEGIC SCRUTINY MEETING**

**MONDAY, 12 JANUARY 2015  
COMMENCING AT 2.00PM IN CABINET ROOM B, COUNTY  
HALL, PRESTON**

- 1 APOLOGIES FOR ABSENCE**
- 2 PERFORMANCE REPORT**
- 3 QUALITY OF SERVICE – UPDATE ON CONTACT  
MANAGEMENT (101/999 AND PASS RESPONSE).**
- 4 PROFESSIONAL STANDARDS – Complaint/Allegation  
performance**
- 5 RESTORATIVE JUSTICE**
- 6 HMIC CRIME INSPECTION 2014**
  - the resourcing and process for prioritising tasks coming from the multi-agency safeguarding hub (MASH).
  - Progress against the Domestic Abuse Action Plan
- 7 ANY OTHER BUSINESS / QUESTIONS**
- 8 DATE OF NEXT MEETING**