



Matt Parr, CB

Her Majesty's Inspectorate of
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Please ask for: Mr Grunshaw
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Date: 25th September 2018

Dear Mr Parr

Supporting vulnerable people is a priority in my Police and Crime Plan. Here in Lancashire we are proud of the work being done by the police and partners across our communities to tackle hate crime. Sadly it can be a fact of life for some people or groups and we know hate crime is so damaging to those targeted precisely because they are singled out simply for being who they are.

This report by inspectors is correct to highlight the importance of getting the response right first time. This is why Lancashire Victim Services has dedicated support workers to help people affected by hate crime, even if they haven't spoken to the police yet. They can offer advice and support that is free and 100% confidential. We are also piloting an approach to tackling hate crime that brings perpetrators face-to-face with victims so they can understand the impact of their actions and reduce further offending.

Lancashire Constabulary have done tremendous work towards better representing and engaging with the diverse communities that make our county great but we know there is more to be done and I will continue to support their efforts in this area.

I welcome this report in identifying both current good practice in forces to combat this crime type, and the next steps we must take and I will continue to work closely with the Chief Constable to ensure that the six recommendations identified in the report will be addressed.

A handwritten signature in black ink that reads 'Clive Grunshaw'. Below the signature is a horizontal line.

Clive Grunshaw
Police & Crime Commissioner for Lancashire