



**Lancashire
Constabulary**

police and communities together

DECISION 2015/93	DATE: 7 MARCH 2016
TITLE: REQUEST FOR FUNDING – COMMUNITY SOLUTIONS NORTH WEST	
REPORT BY: LOUISE FAIRCLOUGH - CRIME, REOFFENDING AND CRIMINAL JUSTICE OFFICER	

Executive Summary:

- Community Solutions first contacted OPCC in December 2014
- Impressive package of reducing reoffending across East Lancashire
- Supported by CRC amongst 25 agencies that refer into this scheme
- Offering individual and family support in respect of complex needs and social isolation associated with individuals with multiple needs who are entering and returning from the criminal justice service
- Look to deliver a service that provides a wraparound service that addresses a number of key issues :- social and economic issues faced on release from prison, resettlement , health and pathways to employment
- In addition look to support the community for low level intervention issues associated with petty crimes.
- Initiative will cost £124,323.79

Recommendation:

The Commissioner is recommended to approve the proposed funding as outlined in the proposal below.

Signature

Clive Grunshaw

Police and Crime Commissioner

Date

10th March 2016

1. Background and Advice

The Commissioner has indicated his intention to work in partnership to support the delivery of his priorities and outcomes in particular in respect of tackling crime and reducing re-offending. The allocation of this funding supports this intention and demonstrates the Commissioner's commitment to work pan-Lancashire with all local authorities and other key partners.

2. Links to the Police and Crime Plan

The proposal links directly to the Police and Crime Plan in particular the aim to work together with partners to tackle crime and reduce re-offending.

3. Consultation

N/A

4. Implications

a. Legal

b. Financial (this part of the pilot project (£124,323.79) can be contained within the existing revenue budget)

c. Equality considerations




5. Background Papers

None

6. Public access to information

Information in this form is subject to the Freedom of Information Act 2000 and other legislation.

Part 1 of this form will be made available on the PCC website within 3 working days of approval. Any facts/advice/recommendations that should not be made available on request should not be included in Part 1 but instead on the separate Part 2 form.

Officer declaration	Date
LEGAL IMPLICATIONS – As above	
FINANCIAL IMPLICATIONS – As above	
EQUALITIES IMPLICATIONS – As above	
CONSULTATION – As above	
<p>Director to the Office of the Police and Crime Commissioner (Monitoring Officer)</p> <p>I have been informed about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner for Lancashire.</p> <p>Signature  Date 8.13.2016</p>	

'Appendix B

Community Solutions North West contacted the Office of the Police and Crime Commissioner in December 2014 with a proposal covered in the executive summary.

They have been visited twice by members of the office (Louise Fairclough and Bev Wood) who have attended Gatty Park Accrington on separate occasions to meet with Deborah Clark and David Scholes to hear first hand the work that is currently being done with the ex offenders from a number of prisons and other referral schemes

These include sports engagement and personal development for males over the age of 18 with multiple and complex needs. Street Soccer Academy (SSA) works with men with mental health issues, in drug or alcohol recovery, offenders at risk of offending, those who are homeless and long term unemployed. SSA has shown that sport can be used to engage and enable some of the hardest to reach individuals. It has proved popular with a wide range of people from a variety of backgrounds. Referrals into this scheme have come from 25 different agencies – the CRC are one of them and have spoken highly of this scheme as are Gateways, Achieve, Inspire, Red Rose Recovery and HMP Forrest Bank.

Using football as a hook, attendees work on a 12 week rolling programme and consider their own issues, goals, development plan and aspirations. Everyone is treated according to their needs and takes part in weekly 3 hour football session.

It is also felt that even after completion of the 12 week course there are still considerable support mechanisms required in respect of health, confidence substance misuse - this programme looks to providing the additional lifestyle support including involving the family eg fathers with connectivity issues with their children if a period of time has been spent in prison.

Wrap Around Support

Access to start with sport and family solutions – holistic family engagement

Street Fit sessions – males and females exercise beyond football

Crisis Support for food – ensuring those with immediate food requirements are met to avoid the need to commit crime eg shoplifting.

Lifestyle mentors

Training and Employability opportunities – community learning and volunteer placement opportunities with an aid to paid work

Social Isolation Programme – home mentors telephone service and social prescribing groups for those who are classed as High Intensive Users to the police or emergency services (contract with LCC).

Costings

SSA Regional Centre Set Up & 12 Months Ongoing Costs

Venue | Administration | Equipment | Insurance | Wrap Around Support
£15000.00 Per Centre. **Total Cost £30,000.00**

Staffing Costs Per Annum

Project Lead Manager (0.5) - £17,025.00

Complex Needs Coordinator (1.0) - £24,970.00

Social Isolation Coordinator (0.75) - £20,107.90 (funded)

Training Provision - Funded by Lancashire Adult Learning. - £17,500.00

Volunteer Expenses (50 x £250) - £12,500.00

Start with Sport / Family Solutions

Programme for 12 months including equipment, staff, volunteers - **£20,250.00**

Family solutions staffing (0.5) - **£19,578.79**

Short Term Provision - Funded - CSNW Contribution

£40.00 per food parcel. Estimated 500 deliveries - £20,000.00

Who will gain?

150 clients onto Street Soccer plus their families
50 families onto Start with Sport (up to 200 people)
100 citizens with mental health/social isolation issues

Outcomes

Reduction in time spend for policing staff
Increase in health and wellbeing for clients
Increase opportunities for training and employment
Less Chaotic lifestyles – benefit to the wider community
Community Cohesion

Attachments

Community Solutions Completed Funding Form

The undermentioned documents were provided on request following initial request for funding

Memorandum and Articles of Association

Constitution

Company Registration

Financial Information

Evaluation

Whilst recognising that this is a 12 month pilot, the intention is to engage and monitor through the regular meetings with the CRC and evaluate the impact for us and the CRC in reducing crime and re-offending. This data will assist in assessing value for money if further funding is required and requested. It may be that we would potentially look to develop a commissioning framework. Measurement of the success of the delivery and sustainability of this product would be through the Reducing Re-offending Board and regular meetings with the CRC.

Louise Fairclough
Crime, Re-offending and Criminal Justice Officer

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COMMISSIONING AND GRANT AGREEMENT 2015/16

Please read these Notes and Guidance before completing the Commissioning and Grant Agreement to ensure that your initiative/project supports the Commissioner's outcomes and that the Outputs demonstrate value for money.

About you and your organisation

NAME	David Scholes
NAME OF GROUP/ORGANISATION	Community Solutions North West
CHARITY NUMBER (if applicable)	
CONTACT TEL. NO.	01254 460080
EMAIL ADDRESS	davescholes@csnw.co.uk
POSTAL ADDRESS	Elmfield Hall, Gatty Park, Accrington Lancashire BB5 4AA
WEBSITE	www.csnw.co.uk
COPY OF CONSTITUTION ATTACHED?	Yes
COPY OF LATEST ACCOUNTS ATTACHED?	Yes
QUALITY ASSURANCE ACCREDITATION	(Does your organisation currently hold any form of accreditation in respect of its; Governance, Resources, initiatives or people. If so, please attach details)

Bank details

NAME OF ORGANISATION RECEIVING FUNDING	Community Solutions North West
NAME OF BANK	THE CO-OPERATIVE BANK
BANK ADDRESS	P.O.BOX 250, DELF HOUSE SOUTHWAY, SKELMERSDALE, WN8 6WT
ACCOUNT NUMBER	65465855
SORT CODE	08-92-99

POLICE AND CRIME COMMISSIONER FOR LANCASHIRE



ALL COMMISSIONING AND GRANT AGREEMENTS MUST BE SIGNED OFF BY A SENIOR OFFICER FROM THE ORGANISATION RECEIVING FUNDING

SIGNED: (Please note electronic signatures may be used)	
POSITION:	Health & Wellbeing Manager
DATE:	30 th September 2015

About the Project/ Initiative

NAME OF PROJECT/INITIATIVE	InterConnect
AMOUNT REQUESTED	£124,323.79
DETAILS OF ANY MATCH FUNDING	£57,607.90
ESTIMATED START DATE	As soon as funding secured
ANTICIPATED COMPLETION DATE	

1. SUMMARY OF ISSUE / TOPIC BEING ADDRESSED
<p>Complex needs (1) and social isolation (2)</p> <p>(1) Following an increase in our referrals for people (mainly male) with complex and multiple needs who are entering into and returning from the criminal justice service over the past 3 years we have looked at developing a wraparound service that addresses the following;</p> <ul style="list-style-type: none"> • Social and economic issues faced on release from prison • Resettlement issues • Frequent fliers into services including custody, A & E and mental health. • Personal development/mentoring (how offenders are motivated) • Physical health • Barriers to volunteer/employment and training

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Over the last 12 months, referrals have been provided by HMP Forrest Bank, Gateways, Achieve, Lancashire Probation service, Inspire, Red Rose Recovery, Community Restart, and The Mount in relation to clients with offending history. Reoffending rate for HMP clients engaging with SSA on release, both in Lancashire and in the programmes delivered in Greater Manchester is currently 7% against the national statistic of 60% to 70%.

Clients attending regional SSA centres engage in further activities with CSNW and have displayed, in most cases reduced need for medication, increased confidence and greatly reduced risk of offending.

It has been noted that the next stage of development is the hardest to overcome. Many clients wish to return to work and reach a level of controlled financial lifestyle for themselves and their families. Based on offending history, potentially limited education, substance abuse and recovery requirements, opportunities are often reduced. In many cases when opportunities arise, additional support is required as part of a back to work lifestyle change.

Based on many discussions, with existing clients and referral agencies it is apparent that additional lifestyle support would be beneficial to support clients in the steps from immediate need into holistic personal development and self-sustainability. This is both personal and for the wider spheres of influence, such as family. Fathers who had spent time away from their family, for various reasons expressed a difficulty when trying to reconnect with their children after a period of separation. This has profound effects on their confidence in being involved in their children's education and health.

Throughout the project to date we have found that stable family environments, healthy lifestyle and financial stability are the primary reasons for individuals reducing offending risk on release from HMP custody and probation related services. We would aim to increase opportunities and offer clear and direct targets and goals for individuals, alongside recognised support and personal development.

We would like the project to expand regional centres Burnley & Hyndburn and support provision to a new centre in Preston (Central) and in Blackburn / Darwen (East).

Wrap Around Support

- Access to Start with Sport & Family Solutions for those who had children. Start with Sport is a holistic programme for whole family engagement. We piloted this following the first cohort onto Street Soccer having families they were disengaged with. Re-addressing reasons for outweighing the need to go back into crime by giving a more stable family environment were the primary priorities for this intervention. Additionally, we can offer family support through family solutions where appropriate.
- Street Fit Sessions will be included at existing regional centres. They offer alternative exercise for males & females in exercise beyond football.

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(2) Through increased referrals and consultation with key providers we have identified the additional need in the community for low level intervention for issues of social economic and social isolation that are contributing to the following;

- Petty shop lifting due to the economic landscape
- Calls to police hub for issues of social isolation and vulnerability (i.e. learning disability, mental health and age)

We have met with various key sources within the criminal justice system would be concurring that these needs should be addressed.

2. DETAILS OF THE PROJECT OR INITIATIVE

(Please include a breakdown of costs – to include details of any salary costs or equipment purchase)

We have a recognised model based on an asset based suite of interventions as evaluated by University of Central Lancashire (UCLAN, 2014) that can impact on the above issues in a holistic and effective manner.

We propose to use the following as a pilot project in order to offer a referral pathway to impact the above issues –

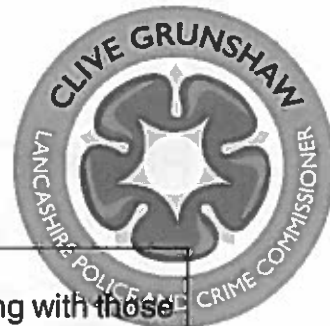
Referral into CSNW weekly panel for **Street Soccer Academy**

Since August 2012 Community Solution North West (CSNW) have delivered a sports programme of engagement and personal development for males over the age of 18, with multiple and complex needs. Street Soccer Academy (SSA) has worked with men with mental health issues, in drug or alcohol recovery, offenders or at risk of offending, those who are homeless and long term unemployed.

Street Soccer Academy has shown that sport can be used to engage and enable some of the hardest to reach individuals. It is popular with a wide range of people from varying backgrounds. The two centres (Hyndburn and Burnley) provide weekly coaching sessions, supervised by FA qualified coaches with associated support provided by Community Solutions' team of staff and volunteers.

Since Street Soccer Academy Accrington launched in August 2012 referrals have been received from over 25 different agencies across East Lancashire. Using football as a hook, clients work on a 12 week rolling programme which considers their own issues, personal goals, referral agency development plans and aspirations. Each client is treated individually and progress is measured and developed with close consideration of their needs beyond the weekly 3 hour football session.

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- Crisis support for Food – this is especially necessary while working with those undertaking shop lifting activities as while their immediate food requirements are being met we can address (with key partners i.e. drugs and alcohol services where appropriate) the root causes of why they commit crime.
- Lifestyle Mentors.
- Training and Employability opportunities. CSNW deliver community learning training and volunteer/work placement opportunities in order to support future work. Barriers for those with criminal background to enter paid employment are higher than for other non-criminal citizens and we have a holistic package of support plus links to business partners who will give opportunities for people who have gone through our support programme.
- Social Isolation Programme –Home mentors, telephone service and social prescribing groups for those who are frequent callers to the police for non-crime related issues. This is contracted with Lancashire County Council. This will bring in match funding to contribute to the programme.

Community Solutions North West (CSNW) holistic services ensures that participants are provided with varied options for engaging in one/more of the services. A Holistic Model has been developed, which shows the interaction of the various services we provide and the impact on health, social, economic and personal development. Funding required would be for an initial pilot year with a view to evaluate and review in order to bring future development funding for other key interested providers who can also see the cost and impact benefit i.e. CCG, NHS Hospital Trust, LCC.

SSA Regional Centre Set Up & 12 Months Ongoing Costs

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£15000.00 Per Centre. **Total Cost £30,000.00**

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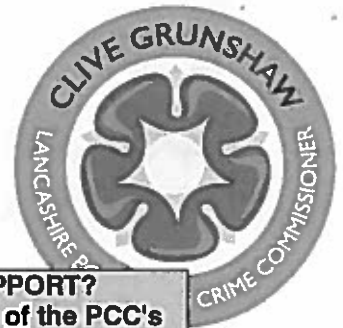
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3. WHICH OF THE PCC's PRIORITIES DOES YOUR PROJECT/INITIATIVE SUPPORT? (Please explain how your proposed project/ initiative supports all or some of the PCC's Priorities)	
Defend Frontline Policing	The project can reduce time taken by frequent callers and flyers and address social issues that are not crime related in order than police staff can concentrate on the necessary aspects of policing in times of staff shortage and reductions.
Protect Vulnerable People	The social isolation package can identify those at risk of harm and prevent harm from occurring.
Tackling Crime and Reoffending	With aided mentoring the SSA programme will consider all aspects of reoffending and emphasise the importance of health, well-being, family, employability and budgeting. Immediate short term needs will be met through wrap around support and genuine opportunities for training, volunteering, education path ways and employability support will be provided. We have found that primarily success with clients at risk of offending and repeat offending has been reduced with genuine targets goals and family support.
Championing the Rights of Victims	
For OPCC use only	
Community Liaison 14137	Public Protection 14138
	Criminal Justice 14139

4. WHO BENEFITS FROM THIS INITIATIVE/ PROJECT?
<p>150 clients onto Street Soccer plus their families 50 families onto Start with Sport (up to 200 people) 100 citizens with mental health/social isolation issues</p> <p>Reduction in time spend for policing staff Increase in health and wellbeing for clients Increase opportunities for training and employment Less Chaotic lifestyles – benefit to the wider community Community Cohesion</p>

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Outcomes

The Lancashire wide model would offer interaction with up to 200 individuals at any one time within football based centres. Additional service users would be supported through regular Street Fit sessions. Ongoing wrap around support and structured training and employment pathways would provide benefit service users exiting weekly regional centre interaction and moving into accommodation, employment and education stability. This model of support would consider individual service users and their family unit.

5. PROJECT/INITIATIVE OUTCOMES?

(Please provide information of all outcomes which you expect this project to deliver)

Reduction in frequent fliers into custody

Reduction in frequent fliers via telephone and call outs

Increase in employability and in work support mentoring

Reduction in vulnerable citizens in chaotic lifestyles

80% on the project will report an increase in health and wellbeing

50% of Families on the project will report an improvement in family life with impact on children's educational attainment and role modelling for future generations.

Positive outcomes for offender families in terms of economic, emotional and mental health

70% engaged with the project will have an increase social network

70% engaged in the programme will have increased skills

All those engaged in the programme with substance misuse issues will be offered a mentor from either the project or partner agencies

To improve health and well-being in custodial and community settings

Real work opportunities for those on the project

Reduction in likelihood of young people becoming involved in crime in the future through engagement with the project

Those in the project can participate in peer mentoring following support.

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6. WHAT INFORMATION DO YOU INTEND TO COLLECT TO EVIDENCE YOUR OUTCOMES? (i.e. Your performance measures)

All engaging clients will be monitored every 12 weeks of the programme. This will include additional support needs, training attended, aspirations, successful work applications, family and personal needs and longer term issues that may need continued support. We will conduct an individual skills audit/action plan which will support case studies verbally, in print and video testimonial.

Evidence will be collected via client questionnaires, recorded 1:1 discussions and session attendance. Client wellbeing scores will be recorded before, throughout and following the 12 week programme. This will consider levels of confidence, aspiration, life control and happiness.

Other monitoring factors will include health and personal circumstances. This information will again be attained through 1:1 discussion. We operate a health and wellbeing measure (developed with Lancashire County Council) used an initial, mid and end points of intervention to give a quantitative measure of impact and to see the journey travelled and improvements.

We will look at reoffending rates, frequency of involvement with the police, employment gained, health impacts made, volunteering/training undertaken, involvement in their community, peer involvement into the project,

7. SUMMARY OF PERFORMANCE MANAGEMENT FRAMEWORK (Explain how you will use the information to monitor and evaluate your project)

a) Monitoring

The project will be monitored monthly by our Board of Directors following reporting mechanisms via the Project Manager. Budgets will be administered by our Finance Officer under internal financial controls. Outcomes will be monitored strategically and operationally in order to assess monthly where targets are being met and quarterly reviews with clients will form the data for monitoring meeting between the PCC and CSNW. We have a weekly referral panel to monitor frequency, capacity and appropriateness of referrals and to liaise with operational staff on assessments and project issues. The panel is made up of leads from all the various aspects of the project and is headed up by the Managing Director of CSNW who will oversee this and feedback any issues to the Board of Directors or the PCC.

b) Evaluation

We will collect initial assessment data and wellbeing scores/recovery star information from clients comparing these with scores/assessments taken at mid and end points to show journey travelled and improvements in health/employability prospects. We will collect both qualitative/quantitative information producing reports and case studies indicating impact. We will collect feedback from volunteers/clients via questionnaires regarding quality and effectiveness of service and also from

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partners/agencies and referrers. We will collect information regarding successful completion of training/volunteering and befriending and monitor this regularly. We will comply with media protocols as requested.

We would like PCC to enlist external evaluation to give impartial feedback on the outputs, outcomes and evaluation process. We will implement any changes identified via feedback at the midway point to see if this impacts on outcomes at the end. We will listen to service user/partnership feedback and make recommendations for future development.

DETAILS OF ANY STEERING GROUP/MANAGEMENT BOARD – Where relevant

(The commissioner may wish to be represented on any steering Group/ management board)

8. SUMMARY OF COMMUNICATIONS AND PROMOTIONAL PLANS

(This should include details of any opportunity for the Commissioner to engage with the initiative e.g. launch event, award ceremony etc.)

With a central base in Accrington and a second in Burnley and new regional centres in Preston and Blackburn / Darwen the Commissioner will be provided with many opportunities to engage with the activity. This could be through a visit to the training delivery or alternatively weekly football sessions.

With an active and successful social media platform, opportunities to promote the activity will be at the forefront of all CSNW social media strategies. This will include website promotion. We are always keen to work closely with partners and as such would look to promote all appropriate logos within our promotion.

Using the wider circle of engagement of Street Soccer Academy the success of the project will not only be filtered into Greater Manchester but also into HMP services, where engagement is already successful.

Throughout the training programme and service delivery we would aimed to engage with CSP with regards to events and initiatives that would benefit participants within our locality and beyond.

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9. HOW ARE YOU GOING TO SHARE AND PROMOTE WHAT YOU HAVE LEARNED?

At the close of the 12 month pilot a comprehensive report will be written and made available to the CSP and any additional selected organisations. This report will outline interaction levels of both trained mentors and clients engaging with the 12 weeks programmes.

This report alongside outside evaluation will provide suggestions for future developments over a larger demographic, considering the successes and failures of the initial pilot.

We will work alongside CSP to promote our findings and will happily engage with promotional events or presentations which will enhance the future success of this project.

10. WHILST WE WILL TRY TO SUPPORT PROGRAMMES IN THEIR START-UP AND SUBSEQUENT YEARS, THIS FUND WILL NOT SUPPORT PROGRAMMES IN THE LONG TERM. PLEASE DETAIL HOW YOU WILL GO ABOUT SOURCING OTHER FUNDING OR MAKING THE PROJECT SELF-FINANCING.

Based on the success of the existing delivery model and the expected success of delivery in new regions funding from sources within medical and police spheres of influence will be sought using the obtained statistics from the initial 12 month engagement. We are already in various strategic discussions on join core funding but this is dependent on this pilot going ahead.

CSNW are known for seed money requests to pilot schemes but not re-occurring monies. We use investment wisely to test approaches and then as a social enterprise we look for other forms of investment and business options other than statutory funding. We have a volunteer management service which we deliver which sustains some of our services alongside consultancy, catering facilities, online retail and room hire of our resources (Elmfield Hall, asset transfer from Hyndburn BC, Trafalgar, Burnley).

With a low cost per head further funding will be approached from external agencies who will benefit from similar levels of support for clients falling into this target group.

With opportunity to develop as mentors clients engaging with the SSA programmes across the region will be provided with opportunities to engage with Lifestyle Mentor training in addition to their existing funded programmes. This will provide increased opportunity for support.

Community Solutions North West will continue to investigate future funding for this work during the initial 12 month delivery. This is standard practice for the organisation. Delivery statistics will be produced every 3 months which can be used to further enhance new funding opportunities.

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In discussion with the Office of the Police and Crime Commissioner, the setting of milestones will be discussed (Where applicable)



3 Months			
What will you do?			
Why are you doing it?			
How many people do you expect to benefit (estimate)	Directly	Indirectly	
What will it achieve?			

6 Months			
What will you do?			
Why are you doing it?			
How many people do you expect to benefit (estimate)	Directly	Indirectly	
What will it achieve?			

9 Months			
What will you do?			
Why are you doing it?			
How many people do you expect to benefit (estimate)	Directly	Indirectly	
What will it achieve?			

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12 Months			
What will you do?			
Why are you doing it?			
How many people do you expect to benefit (estimate)		Directly	Indirectly
What will it achieve?			

Contact Us

If you need any help with your application you can contact us:

Website: www.lancashire-pcc.gov.uk

Telephone: 01772 533587

E-Mail: Commissioner@lancashire-pcc.gov.uk

FOR OPCC OFFICE USE ONLY:			
Date Completed Form received:		Signed:	
Checked for VfM & Social Value:	Yes:	No:	
Subjective Code(s) confirmed:	Yes:	No:	
Constitution submitted?	Yes:	No:	
Latest Accounts Submitted?	Yes:	No:	
PCC Calendar updated?	Yes:	Follow up Date?	
Approved by PCC:	Date:		

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Notes:

Address: Police and Crime Commissioner's Office
Room E11,
County Hall,
PRESTON
PR1 0LD

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11. 12. 13. 14. 15. 16. 17. 18. 19. 20.

