



Mr. M Cunningham
HM Inspector of Constabulary
Her Majesty's Inspectorate of
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Please ask for: **Clive Grunshaw**
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Date: **26 November 2015**

Dear Mike

I welcome the overall assessment of 'outstanding' contained within HMIC's recent PEEL efficiency inspection.

I am pleased, that the HMIC found that Lancashire Constabulary is exceptionally well placed to meet its future financial requirements in line with the objectives of the Police and Crime Plan.

Lancashire Constabulary has already made significant savings and more will need to be found. As the Police and Crime Commissioner for Lancashire, I am proud of the Constabulary's excellent track record of robust financial management to achieve the planned savings during these difficult times and I am confident that it has well developed plans in place for future savings.

I also acknowledge the positive comments in the report that the force has a good understanding of the demand for its services and that the workforce model matches current demand.

However, I do note that the inspectors found that the Constabulary is hampered somewhat by its existing IT infrastructure. Through my on-going discussions with the Chief Constable I am confident that this area will improve over the next three years. The Constabulary has a 3 year ICT strategy which has recently used identified reserves to roll out over 2,000 handheld devices, tough books, body worn video. The Constabulary is also currently developing a new case and custody system which will be live from April 2016 and is further developing 'crime and intelligence' and HR systems by focussing on procuring off the shelf products rather than in house built systems as previous.

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I will continue to hold the Constabulary to account against its areas for improvement whilst acknowledging the hard work and commitment demonstrated by the police and police staff that have resulted in the outstanding results detailed in the report.

Yours sincerely

A handwritten signature in blue ink that reads "Clive Grunshaw". The signature is written in a cursive style with a long, sweeping underline that extends across the width of the signature.

Clive Grunshaw
Police & Crime Commissioner for Lancashire